

## LIBRARY BOARD OF TRUSTEES MEETING AGENDA WEDNESDAY, SEPTEMBER 18, 2024 5:30 P.M. SPARKS LIBRARY 1125 12th Street, Sparks, NV 8943

### **Library Trustees**

Ann Silver, Chair Tami Ruf, Vice-Chair Gianna Jacks, Trustee Lea Moser, Trustee Marie Rodriguez, Trustee

Members of the public may attend this meeting in person or can attend by teleconference by logging into the Zoom webinar accessible through the following link <a href="https://us02web.zoom.us/j/84224131597">https://us02web.zoom.us/j/84224131597</a> If prompted, use the following passcode: 889408 Please note: the Zoom link option will require a computer or phone with internet access or the Zoom application with audio capabilities.

Forum Restrictions and Orderly Conduct of Business. The Library Board of Trustees conducts the business of the Washoe County Library system and its citizens during its meetings. The orderly, efficient conduct of the meeting is integral and necessary to allow the Board to conduct business. The Chair or presiding officer may order the removal of any person whose statements or other conduct disrupts the orderly, efficient or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. Examples of disruptive conduct include, without limitation, yelling, stamping of feet, whistles, applause, heckling, name calling, use of profanity, threatening use of physical force, or any other acts intended to impede the meeting or infringe on the rights of the Library Board of Trustees, staff, or meeting participants. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place, and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

<u>Public Comment.</u> Public comments are welcomed during the Public Comment period at the beginning of the meeting for all matters, whether listed on the agenda or not. Additionally, public comment specific to the action item being considered will be heard during individual action items on the agenda. Public Comment is limited to two (2) minutes per person. Persons may not allocate unused time to other speakers. During the "Public Comment" items, anyone may speak pertaining to any matter either on or off the agenda. Anyone wishing to provide live public comment may do so in person, or by teleconference by logging onto the Zoom webinar by accessing the above link. To provide public comment via Zoom, log into the meeting at the above link and utilize the "Raise Hand" feature during any public comment period. Additionally, persons are invited to submit comments in writing by emailing Jamie Hemingway at The County will make reasonable efforts to send all email comments received by 4:00 p.m. on the business day before the meeting to the Trustees prior to the meeting.

<u>Response to Public Comment.</u> The Board can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment periods, speakers may



address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Board. However, responses from the Board members to unlisted public comment topics could become deliberation on a matter without notice to the public. To ensure the public has notice of all matters the Board will consider, Board members may choose not to respond to public comments, except to correct factual inaccuracies, ask for Staff action, or to ask that a matter be listed on a future agenda. The Board may do this either during the public comment item or during the following item: "Board Comment – limited to announcements, strategic plan activity updates, or issues proposed for future agendas and/or workshops."

<u>How to Get Copies of Agendas and Support Documentation.</u> Copies of agendas and supporting documentation for items on the agenda are available to members of the public at the Downtown Reno Library Administration Office, 301 South Center Street, Reno, Nevada, and may be obtained by contacting Jamie Hemingway at or (775) 327-8341. Copies of agendas and supporting materials are also posted one the following websites: www.washoecountylibrary.us and https://notice.nv.gov.

**Special Accommodations.** We are pleased to make reasonable accommodations for members of the public who are disabled, who need special accommodations or assistance, and wish to attend meetings. Should you require special assistance or accommodations for any Board meeting, please contact Jamie Hemingway at (775) 327-8341, at least 24 hours prior to the date of the meeting.

<u>Possible Changes to Agenda and Timing.</u> The Library Board of Trustees may take agenda items out of order, may consider two or more items in combination, may remove one or more items from the agenda, or delay discussion on an item. Items scheduled to be heard at a specific time will be heard no earlier than the stated time but may be heard later.

<u>Posting of Agenda.</u> Pursuant to NRS 241.020(4)(b), the agenda for the Trustees' meeting has been posted at the following locations: Washoe County Courthouse, Washoe County Administration building, Downtown Reno Library, Incline Village Library, North Valleys Library, Northwest Reno Library, Sierra View Library, South Valleys Library, Spanish Springs Library, and Sparks Library. Further, in compliance with NRS 241.010, this notice has been posted on the official website for the Washoe County Library System at www.washoecountylibrary.us and at https://notice.nv.gov.

Land Acknowledgement. We begin by acknowledging that we gather today on the ancestral homelands of the Waší·šiw (Washoe), Numu (Northern Paiute), Newe (Western Shoshone), Nuwu (Southern Paiute), and Pipa Aha (Mojave), the original caretakers of the land that we now call Nevada. Washoe County, formally named after the Washoe people in 1861, continues to be a gathering place and home for Indigenous Peoples, and we recognize their rich history and deep connections to these lands. May we honor their past, present, and future stewardship by remembering that the health of the land and its people are inextricably linked.

### LIBRARY ADMINISTRATION

301 South Center Street | PO Box 2151, Reno NV 89505 (775) 327-8341 | www.washoecountylibrary.us



The Board of Trustees may take action only on the items below that are preceded by the words "For Possible Action." The Board will not take action on any other items.

- 0) Salute to the Flag
- 1) Roll Call [Non-Action Item]
- 2) Public Comment Two Minute Time Limit Per Person [Non-Action Item] No discussion or action by the Board may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
- 3) Board Comment [Non-Action Item] Limited to Announcements, Strategic Plan Activity, Updates or Issues Proposed for Future Agendas and/or Workshops
- 4) Approval of Meeting Minutes
  - a) Approval of Minutes from the Library Board Meeting of August 21,2024 [For Possible Action]
- 5) Old Business [Non-Action Item]
  None
- 6) New Business
  - a) None
- 7) Reports
  - a) Library Director Update by Director Jeff Scott [Non-Action Item]
  - b) Sparks Library Presentation by Library Branch Manager Corinne Dickman [Non-Action Item]
- 8) Staff Announcements [Non-Action Item]
  No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.
- 9) Adjournment



## LIBRARY BOARD OF TRUSTEES MEETING MINUTES

WEDNESDAY, August 21, 2024 5:30 P.M. Sierra View Library 4001 S Virginia St, Reno, NV 89502

0) Salute to the Flag

1) Roll Call [Non-Action Item]

Board Members Present: Ann Silver, Chair

Tami Ruf, Vice Chair

Gianna Jacks, Board Trustee

Leah Moser, Board Trustee (Via Zoom)

Board Members Absent: Al Rogers, Board Member

County Staff Present: Jeff Scott, Library Director

Herb Kaplan, Assistant District Attorney

- 2) Public Comment Three Minute Time Limit Per Person [Non-Action Item] No discussion or action by the Board may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
  - Mark Pritchard: Thanked the library and staff and looks forward to future programs.
  - 2. Joni Hammond: Spoke on the event she attended and was not treated well when she was trying to be at the event.
  - 3. Sandee Tibbett: Spoke on her opposition for drag queen story event. Would like to see the event held at another place and not the library.

- 4. William Puchert: Spoke on the cancellation to drag queen story hour was saddened that the event was cancelled.
- 5. Cate Salim: Thanked the library for helping the Gold Ranch fire. Congratulated the new board elect.
- 6. Bruce Parks: Would like to see more dialog among the public and the Trustees.
- 7. Tara De Quiroz: Wanted to send out positive vibes to the library and staff. The library has wonderful services and staff.
- 8. Kristen Ryan: Wanted to share her prospectives on the suspensions.
- 9. Naseem Jamnia: Showed her support to library staff and Trustees. Spoke on the WC1 tax initiative renewal.
- 10. Drew Ribar: Spoke on the Supreme Court free speech. There should be no restrictions to speech. Drag queen story hour should not be cancelled. The cancellation is a cover up.
- 11. Janet Butcher: Loves the library. Would not send a child to the library now due to inappropriate books being on the shelves.
- 12. Victoria Myer: Wanted to see where the policy was that states you can have a private event at a publicly funded library. Tons of videos available of the bullying and battery toward the public by library staff and Director.
- 13. Val White: Was surprised by the comment made by the Chair at the beginning of the meeting. The Supreme Court states that the freedom of speech is not to be changed by anyone. Spoke on the suspension of the patrons.
- 14. Brooke Maylar (Via Zoom): Spoke on the conduct of the patrons who are going to be considered for suspension from library. Appeals must be denied by the Board.
- 15. Bob Blackstock: Thanked the Board for a fantastic service and thanked library staff for wonderful work.
- 16. Stacey Spain: Thanked library staff for hard work and dedication. Spoke on the drag queen story event. Enjoys checking out books at the mobile van.

- 17. Ursula Bennet: Was not happy that someone was called a terrorist. Video is tangible evidence of the lies told by library staff. Lying is not ok for now or the future.
- 18. Reva Crump (via Zoom): Spoke on the attendance of the Board via Zoom. The bylaws are not being followed.
- 3) Board Comment [Non-Action Item] Limited to Announcements, Strategic Plan Activity, Updates or Issues Proposed for Future Agendas and/or Workshops

Chair Silver: Announced change in Board meeting times to 5:30 to allow better access for working people.

Vice Chair Tami Ruf: Thanked Al Rogers for his service to the board. Welcomed the new trustee Rodriquez and thank you to Northwest Reno and Verdi Library for help with fire evacuees.

Chair Silver: Reiterated her thank you for library staff helping with fire evacuees.

Trustee Jacks: Questions about comments and complaints about trustee attendance at meetings. Asking for clarification about this issue. Director Scott clarified that it was stated in the bylaws as encouraged but not required. Jacks did not acknowledge that this answered her question and was asked to consult with Herb and the Director for further discussion.

4) Approval of Meeting Minutes a) Approval of Minutes from the Library Board Meeting of July 17, 2024 [For Possible Action]

Vice Chair Ruf made a motion to approve the minutes.

Trustee Jacks seconded the motion to approve the minutes.

Vote was unanimously approved by the present board members.

5) Old Business [Non-Action Item]

None

6) New Business a) Discussion and Possible Action on Appeal of the denial of a proposed constitution event submitted by Bruce Parks. Library-cooperative events must meet these criteria: 1) In alignment with the Strategic Plan, the presenter must demonstrate knowledge, expertise, and experience in the particular subject matter; 2) The desired dates for the presentation must be acceptable to the Library; 3) Resources required, including publicity and corresponding collateral may be shared and will be agreed upon well in advance of the event; and, 4) The Library will provide the opportunity to present differing

viewpoints. Each presenting group will have equal access and equal rights. The applicant will have 5 minutes to present the case in support of the appeal. [For Possible Action]

Bruce Parks presented information about his submittal and correspondence with the library concerning his program submission. He expressed his concern about the timeline of correspondence and about the subsequent denial of his program submission.

Vice Chair Ruf made a motion to direct the Library Policy Committee to revisit/revise the Library Events Policy including calendar specificities regarding responses to an applicant.

Chair Silver added that it be presented at the next meeting.

Trustee Jacks seconded the motion.

The motion passed with a unanimous vote of 4 to 0.

b) Discussion and Possible Action on Appeal of the Suspension of Sandie Tibbit from all Washoe County Libraries. The Library will be given 5 minutes to present the case in support of the denial/suspension. The person appealing will then be given 5 minutes to present his/her case in support of the appeal [For Possible Action]

Stacy McKenzie, Assistant Library Director, spoke in support of upholding the suspension of Sandee Tibbett.

Sandee Tibbett spoke to appeal her one-year suspension from the Washoe County Public Libraries.

The Library board discussed the issue and asked questions of Tibbett, McKenzie and Bowen.

Trustee Jacks presented a motion to uphold the suspension but to end said suspension as of midnight on the dates of this board meeting, 8/21/24 with a provision that this would serve as a warning from the board.

Trustee Moser seconded the motion.

Motion passed with a vote of 3 to 1. Trustee Ruf voted in opposition to the motion.

c) Discussion and Possible Action on Appeal of the Suspension of Drew Ribar from all Washoe County Libraries. The Library will be given 5 minutes to present the case in support of the denial/suspension. The person appealing will then be given 5 minutes to present his/her case in support of the appeal [For Possible Action]

Stacy McKenzie, Assistant Library Director spoke in support of upholding the suspension of Drew Ribar.

Meeting was recessed briefly at 7:16 pm for a disturbance outside the meeting room doors.

Meeting resumed at 7:20 pm.

Drew Ribar spoke to appeal his one-year suspension from the Washoe County Public Libraries.

The Library board discussed the issue and asked questions of Ribar, McKenzie and Bowen.

Trustee Moser made a motion to deny the appeal and uphold the suspension for the full one-year term for Mr. Ribar.

Trustee Ruf seconded the motion.

Motion passed with a vote of 3 to 1. Trustee Jacks voted in opposition to the motion.

d) Discussion and Possible Action on Appeal of the Suspension of Fred Myer from all Washoe County Libraries. The Library will be given 5 minutes to present the case in support of the denial/suspension. The person appealing will then be given 5 minutes to present his/her case in support of the appeal [For Possible Action]

Jonnica Bowen, Branch Manager of North Valleys Library, spoke in support of upholding the suspension of Fred Myer.

Fred Myer spoke to appeal his one-year suspension from the Washoe County Public Libraries.

The Library board discussed the issue and asked questions of Myer, McKenzie and Bowen.

Chair Silver called for a recess at 8:33 pm.

Meeting resumed at 8:40 pm.

Trustee Jacks proposed a motion to uphold the suspension but to end said suspension as of midnight on the dates of this board meeting, 8/21/24.

Trustee Moser seconded the motion.

Motion passed with a unanimous vote of 4 to 0.

- 7) Reports
- a) Library Director Update by Director Jeff Scott [Non-Action Item]

Director Scott presented info about the library servicing as an evacuation site, cancelling of Drag Story Hour, a planned memorial for Al Stoas, the ribbon cutting

for the Housing Services kiosk at the Downtown Reno Library, expansion of legal kiosks, introduction of new trustee Marie Rodriquez, Tax Renewal updates, new Explorer for library events and ARPA project completions at many libraries.

b) Sierra View Library Presentation by Library Branch Manager Sarah Jaeck [Non-Action Item]

Branch Manager Sarah Jaeck report. Talked about updates since renovation, Storytimes with special guest County Manager Brown, Lego Camps, DIA – Maya Soleil and Tsurunokai special performances and various other library programs. Jaeck also talked about updates for the Duncan Trainer and Gerlach libraries.

8) Staff Announcements [Non-Action Item] No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.

### None

9) Public Comment – Two Minute Time Limit Per Person [Non-Action]

## **Ending Public Comment:**

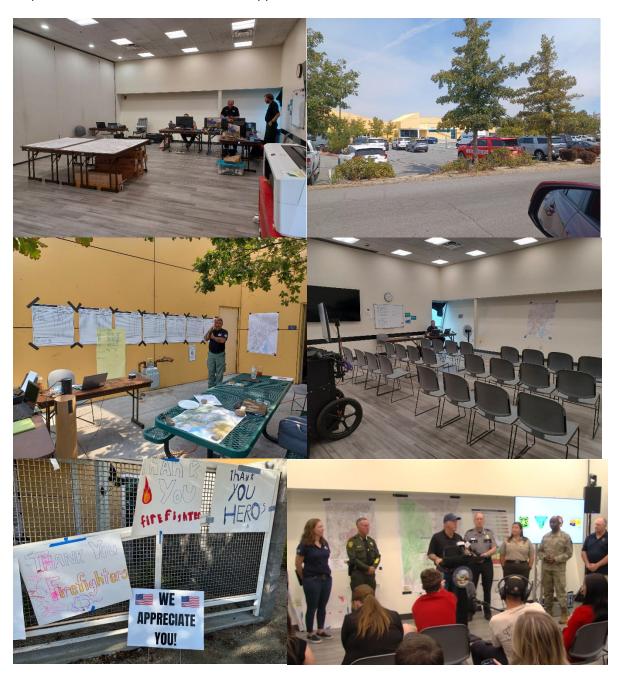
- 1. Janet Butcher: Thanked the board for returning the end public comment to the public. Spoke on the suspension of the patrons.
- 2. Victoria Myer: Protested that her husband has been treated unfairly due to him not doing anything wrong.
- 3. Drew Ribar: Voiced his opinion on the violence from staff to patrons and the suspensions made.
- 4. Stacy McKenzie: Thanked the board for acting on the suspensions. Spoke on the crimes that are being blamed on the library and staff. Has a policy where doors are to be kept closed for safety reasons.
- 5. Val White: Worked for large corporations in the past. The disciplinary action taken was serious by these companies. Library staff is not telling the truth on what happened.
- 6. Fred Myer: Granddaughter was the little child that was locked in the library. Feels the report from the library staff is not true and the suspension should be lifted.

7.	Cate Salim: Disappointed in the board for lack of support for the library staff and librarians.
8.	Tara De Quiroz: Echoed what Cate stated in her comment.

## **Library Director Update**

## **Davis Fire Response**

Washoe County Library South Valleys Library Branch was set up as an Emergency Operations Center for Joint Incident Command on Sunday, September 8<sup>th</sup>. Incident Command will be there through at least Monday, September 16th, and we will update if it changes. Kudos to Library Branch Manager Julie Ullman and her team for coordinating efforts with Incident Command and redistributing staff. This was a major crisis, and the time we put in ahead of time and during it was essential in helping our first responders handle and coordinate fire suppression efforts on the Davis Fire.



## **Northern Nevada Pride Parade**

We had a blast marching in the 2024 Northern Nevada Pride Parade. Library staff decorated book carts and the Bookmobile with the theme Freedom To Read. At our booth, we gave out 74 library cards. Thank you to the Washoe County Library System Team for making this happen.





## Banned Books Week/Freedom to Read Week September 22-28, 2024

https://www.ala.org/bbooks/banned

Thank you to branches for setting up Freedom to Read/Banned Books displays throughout the system.





## United Way of Northern Nevada and Sierra NTIA Digital Equity Grant

United Way of Northern Nevada and the Sierra is coordinating a National Technology and Information Administration Grant through the Governor's Office of Science Information and Technology. Washoe County Library is a sub-grantee and is applying for \$1.5 million over a five year period to enhance technology education, device checkout, and expanded internet reach to seniors, students, and the local Indigenous populations in Washoe County.

## **LSTA Conference Room Upgrade Grant**

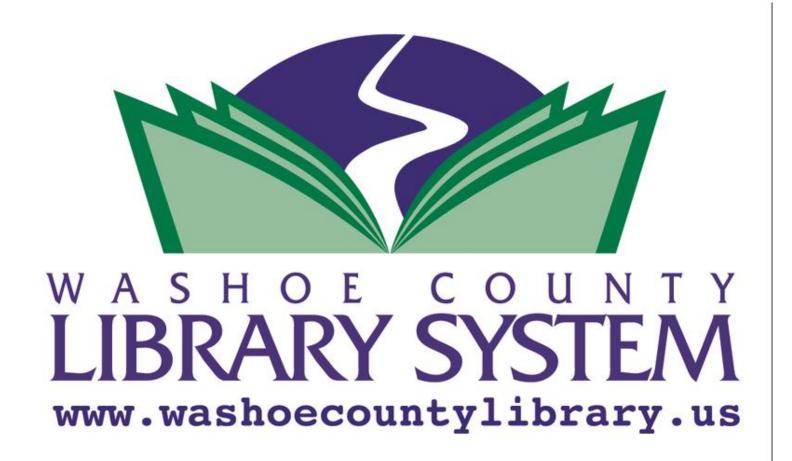
Nevada State Library has awarded Washoe County Library a \$75,000 grant to upgrade our conference room technology. Incline Village and Spanish Springs will have their audio/video equipment upgraded to enhance the ability to stream programs in the room with minimal staff intervention. North Valleys, Sierra View, and Northwest Reno will get new huddle spaces with the same technology but will be mobile.

## **New Fall Explorers**

New Fall Explorers are now available! Thank you, MARCOM and YSLE, for putting together wonderful events this season!

Library Board of Trustees Meeting Wednesday, September 18<sup>TH</sup> @5:30PM In the Sparks Library.

Sparks Library
September, 2024
Library Board of Trustees
Annual Report



## Our community impact School Support

Sparks High School Club Fair Outreach



Ready for Storytime





## Our community impact Welcoming Spaces

- Senior Center Library oversight
- Homebound oversight
- Ask-a-Librarian virtual interactions oversight
- Computer classes
  - Basic computer skills
  - Email
  - Microsoft Word
  - Basic Internet
- Learn your iPhone and Android classes
- Nevada Legal Kiosk





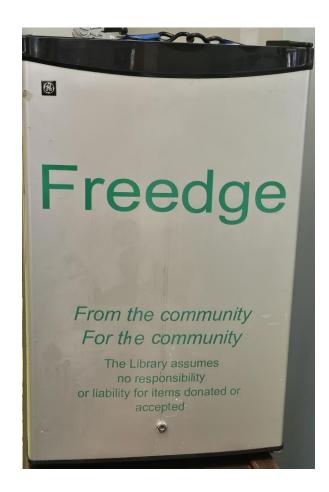


Our Community Impact Welcoming Spaces

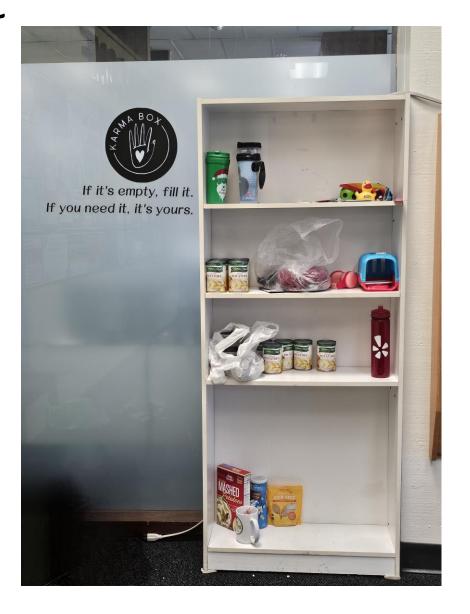


# Our Community Impact Welcoming Spaces

This is part of the Karma Box project, a shelf and dorm fridge in the lobby for the community.







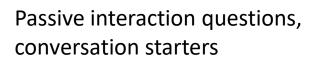
## Our Community Impact Welcoming Spaces: Teen Engagement

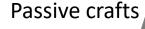
Sparks High School Honors English class visit

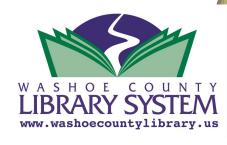
Valentine's











Blindfolded Oreo taste testing

## Our Community Impact Workforce Development

- Bilingual staff member
- Spanish Computer Classes
- Art and Spanish Conversation with Kids
- Book-A-Librarian En Español
- Highlighting Libros En Español with signage
- Weekly Bilingual Story Time

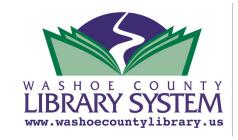






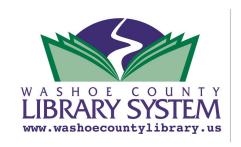
# Our Community Impact Meeting Room



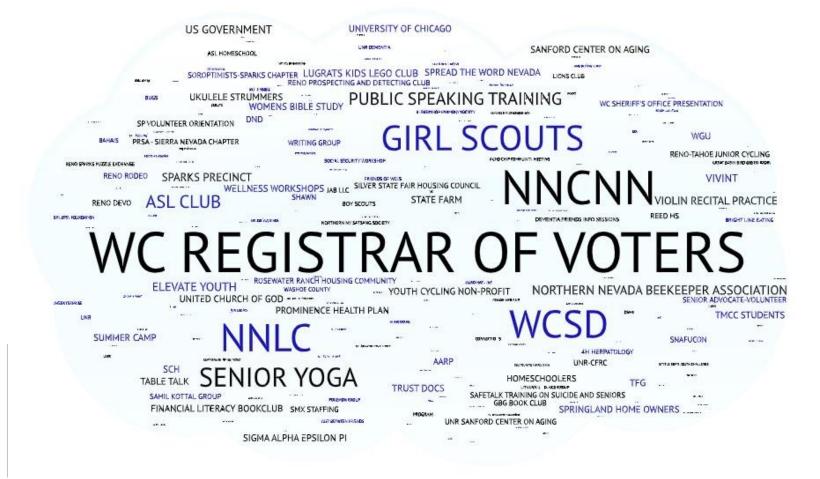


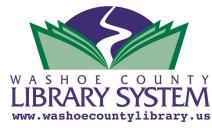
# Our Community Impact Meeting Room

- Before and after-hours availability
  - Separate entrance/exit
  - Keyless entry
- Technology Available
  - Large projection wall and ceiling mounted projector
  - Media controls on the projection wall
  - Wireless microphone connected to a sound system
  - Large screen 3D TV with 3d Blu-Ray player, Apple TV and sound system



# Our Community Impact Meeting Room





## Our Community Impact A day in the life of a librarian

Agencies that regularly send users to us for assistance:

- IRS—ID.me
- Social Security—ID.me
- Mobile Carriers—learn your device
- Department of Employment, Training and Rehabilitation—ID.me
- Job Connect
- Division of Welfare and Supportive Services—ID.me
- Medicare sign-ups—ID.me
- Senior Care Plus: Computer and smartphone classes
- Free faxing—including long distance thanks to VOIP
- Online job applicants



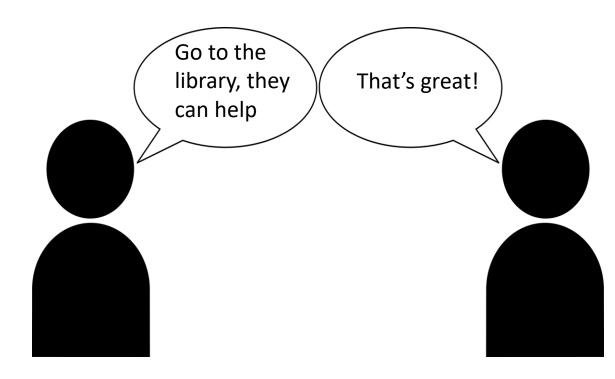


## Our Community Impact: A day in the life of a librarian

Agencies that send people to the library for help...continued

- Department of Motor Vehicles—online testing
- Online Driver's manuals
- Phone interviews in Zoom ROOMs
- Telehealth appointments in Zoom ROOMs
- Nevada Health Link—signing up for insurance
- Medical offices—view imaging via CDRom





## Library Appreciation

This patron just finished reading Susan Orlean's book, "The Library Book", and she said that she knew library staff had a big job but reading the book was a reminder of the MANY things that library staff do for the community, and she wanted to bring a treat.

The note she's holding says "Thank you for all you do at the library to serve our Sparks community. I appreciate all you do! Enjoy the treats!"



