

## **LIBRARY BOARD OF TRUSTEES MEETING AGENDA**

**WEDNESDAY, OCTOBER 16, 2024**

**5:30 P.M.**

**NORTHWEST RENO LIBRARY**

**2325 Robb Drive, Reno, NV 89523**

### **Library Trustees**

Ann Silver, Chair

Tami Ruf, Vice-Chair

Gianna Jacks, Trustee

Lea Moser, Trustee

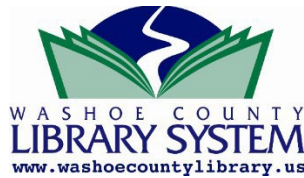
Marie Rodriguez, Trustee

Members of the public may attend this meeting in person or can attend by teleconference by logging into the Zoom webinar accessible through the following link <https://us02web.zoom.us/j/84224131597>. If prompted, use the following passcode: 889408 Please note: the Zoom link option will require a computer or phone with internet access or the Zoom application with audio capabilities.

**Forum Restrictions and Orderly Conduct of Business.** The Library Board of Trustees conducts the business of the Washoe County Library system and its citizens during its meetings. The orderly, efficient conduct of the meeting is integral and necessary to allow the Board to conduct business. The Chair or presiding officer may order the removal of any person whose statements or other conduct disrupts the orderly, efficient or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. Examples of disruptive conduct include, without limitation, yelling, stamping of feet, whistles, applause, heckling, name calling, use of profanity, threatening use of physical force, or any other acts intended to impede the meeting or infringe on the rights of the Library Board of Trustees, staff, or meeting participants. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place, and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

**Public Comment.** Public comments are welcomed during the Public Comment period at the beginning of the meeting for all matters, whether listed on the agenda or not. Additionally, public comment specific to the action item being considered will be heard during individual action items on the agenda. Public Comment is limited to two (2) minutes per person. Persons may not allocate unused time to other speakers. During the "Public Comment" items, anyone may speak pertaining to any matter either on or off the agenda. Anyone wishing to provide live public comment may do so in person, or by teleconference by logging onto the Zoom webinar by accessing the above link. To provide public comment via Zoom, log into the meeting at the above link and utilize the "Raise Hand" feature during any public comment period. Additionally, persons are invited to submit comments in writing by emailing Jamie Hemingway at The County will make reasonable efforts to send all email comments received by 4:00 p.m. on the business day before the meeting to the Trustees prior to the meeting.

**Response to Public Comment.** The Board can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment periods, speakers may



address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Board. However, responses from the Board members to unlisted public comment topics could become deliberation on a matter without notice to the public. To ensure the public has notice of all matters the Board will consider, Board members may choose not to respond to public comments, except to correct factual inaccuracies, ask for Staff action, or to ask that a matter be listed on a future agenda. The Board may do this either during the public comment item or during the following item: “Board Comment – limited to announcements, strategic plan activity updates, or issues proposed for future agendas and/or workshops.”

**How to Get Copies of Agendas and Support Documentation.** Copies of agendas and supporting documentation for items on the agenda are available to members of the public at the Downtown Reno Library Administration Office, 301 South Center Street, Reno, Nevada, and may be obtained by contacting Jamie Hemingway at or (775) 327-8341. Copies of agendas and supporting materials are also posted on the following websites: [www.washoecountylibrary.us](http://www.washoecountylibrary.us) and <https://notice.nv.gov>.

**Special Accommodations.** We are pleased to make reasonable accommodations for members of the public who are disabled, who need special accommodations or assistance, and wish to attend meetings. Should you require special assistance or accommodations for any Board meeting, please contact Jamie Hemingway at (775) 327-8341, at least 24 hours prior to the date of the meeting.

**Possible Changes to Agenda and Timing.** The Library Board of Trustees may take agenda items out of order, may consider two or more items in combination, may remove one or more items from the agenda, or delay discussion on an item. Items scheduled to be heard at a specific time will be heard no earlier than the stated time but may be heard later.

**Posting of Agenda.** Pursuant to NRS 241.020(4)(b), the agenda for the Trustees’ meeting has been posted at the following locations: Washoe County Courthouse, Washoe County Administration building, Downtown Reno Library, Incline Village Library, North Valleys Library, Northwest Reno Library, Sierra View Library, South Valleys Library, Spanish Springs Library, and Sparks Library. Further, in compliance with NRS 241.010, this notice has been posted on the official website for the Washoe County Library System at [www.washoecountylibrary.us](http://www.washoecountylibrary.us) and at <https://notice.nv.gov>.

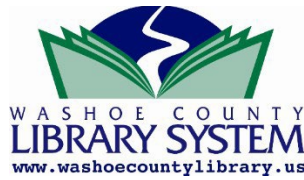
**Land Acknowledgement.** We begin by acknowledging that we gather today on the ancestral homelands of the Waší-šiw (Washoe), Numu (Northern Paiute), Newe (Western Shoshone), Nuwu (Southern Paiute), and Pipa Aha (Mojave), the original caretakers of the land that we now call Nevada. Washoe County, formally named after the Washoe people in 1861, continues to be a gathering place and home for Indigenous Peoples, and we recognize their rich history and deep connections to these lands. May we honor their past, present, and future stewardship by remembering that the health of the land and its people are inextricably linked.

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#### LIBRARY ADMINISTRATION

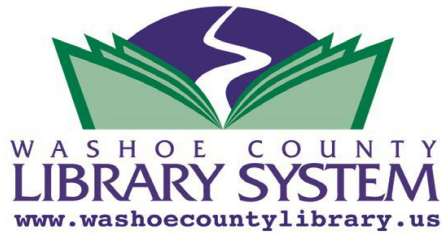
301 South Center Street | PO Box 2151, Reno NV 89505  
(775) 327-8341 | [www.washoecountylibrary.us](http://www.washoecountylibrary.us)





The Board of Trustees may take action only on the items below that are preceded by the words “For Possible Action.” The Board will not take action on any other items.

- 0) Salute to the Flag
- 1) Roll Call [Non-Action Item]
- 2) Public Comment – Two Minute Time Limit Per Person [Non-Action Item]  
*No discussion or action by the Board may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.*
- 3) Board Comment [Non-Action Item] – Limited to Announcements, Strategic Plan Activity, Updates or Issues Proposed for Future Agendas and/or Workshops
- 4) Approval of Meeting Minutes
  - a) Approval of Minutes from the Library Board Meeting of September 18, 2024 [For Possible Action]
- 5) Old Business [Non-Action Item]  
None
- 6) New Business
  - a) Memorial for former Library Board Trustee and Chair Al Stoess [Non-Action Item]
  - b) Proclamation honoring Friends of Libraries week October 20-26 and recognizing Friends of Washoe County Library for their support (Non-Action Item)
  - c) Annual report for the Washoe County Library System by Library Director Jeff Scott [Non-Action Item]
  - d) Washoe County Library Budget Update by Library Director Jeff Scott [Non-Action Item]
- 7) Reports
  - a) Library Director Update by Director Jeff Scott [Non-Action Item]
  - b) Renew Washoe County Libraries Update by Director Jeff Scott [Non-Action Item]
  - c) Northwest Reno Library Presentation by Library Branch Manager Kristin Reinke [Non-Action Item]
  - d) Marketing and Communication Team Presentation by [Non-Action Item]
- 8) Staff Announcements [Non-Action Item]  
*No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.*
- 9) Adjournment



**LIBRARY BOARD OF TRUSTEES MEETING AGENDA  
WEDNESDAY, SEPTEMBER 18, 2024  
5:30 P.M.  
SPARKS LIBRARY 1125 12<sup>TH</sup> St, Sparks, NV 89433**

**Library Trustees**

Ann Silver, Chair  
Tami Ruf, Vice-Chair  
Gianna Jacks, Trustee  
Leah Moser, Trustee  
Maria Rodriguez, Trustee

0) Salute to the Flag

1) Roll Call [Non-Action Item]

Board Members Present: Leah Moser, Board Trustee  
Gianna Jacks, Board Trustee  
Maria Rodriguez, Trustee

Board Members Absent: Ann Silver, Chair  
Tami Ruf, Vice-Chair

County Staff Present: Jeff Scott, Library Director  
Herb Kaplan, Assistant District Attorney

In the absence of the chair, Trustee Moser ran the meeting.

2) Public Comment –Two-minute Time Limit Per Person [ Non-Action Item] The Board may not discuss or take action on any matter raised under this public comment section until it has been specifically included on an agenda.

1. Alanna Fitzgerald: Spoke on her support for libraries and librarians
2. Cate Salim: Thanked libraries and Librarians, particularly for their assistance with the Davis

Fire.

3. William Puchert: He spoke on his support for libraries and librarians and commented on his disappointment with the events at the August meeting and with those who disrupted a children's Storytime.
  4. Connie Douglas: Spoke in favor of libraries and librarians and suggested a mural for the exterior of the Sparks Library.
  5. Naseem Jamnia: I welcome Trustee Rodriguez to the board and am happy to see a person of color on the board. However, I feel the board does not support library staff. I would like to see the board fulfill the bylaws and support library staff and administration. Library staff perform a great deal of good in the community.
  6. Janet Butcher: I welcome the new board member, Maire Rodriguez. I am glad that trustee Rodriguez brings Spanish to the board, but we must not forget that others need outreach to the county. Full comments attached in the packet.
- 3) Board Comment [Non-Action-Item] -Limited to Announcements, Strategic Plan Activity, Updates or issues Proposed for Future Agendas and/or Workshops.

Trustee Moser welcomed Trustee Maria Rodriguez to the board. Would like to at some point agendize possibility of art for the different libraires as per the recommendation made.

Trustee Jacks acknowledged everybody who went through the Davis Fire and the impacted people. She was stuck Saturday with her children in the car on East Lake trying to vacate through Washoe Valley. It was a terrifying experience. Welcomed Maria Rodriguez. Is still worried about the bylaws and the working on how trustees attend. Would like to request the Chair and Vice Chair to address some to the bylaws by next meeting. Supporting Wolf Pack.

Trustee Maria Rodriguez thanked everyone for the warm welcomes from board members and public comment. She is bilingual but does not necessarily wasn't to cater to a select group of the community but does feel that with 25% of Washoe County being Hispanic and Latino that it is good to have somebody on the board who understands that culture. Thanked the first responders and other members of the community for tending to the Davis Fire.

- 4) Approval of Meeting Minutes
- a) Approval of Minutes from the Library Board Meeting of August 21, 2024 [For Possible Action]

Trustee Rodriguez made a motion to approve the minutes as presented. Trustee Jacks second the motion. Chair Moser opened the public comment.

1. Cate Salim: Questioned the minutes where it stated holding of the minutes remotely in the bylaws which is specifically addressed in NRS 241.023 hopes the board members will read the bylaw and understand it.

2. William Putter: The minutes are fine but wanted to reiterate the behavior of the audience as librarians were asking for their sanctions of the disruptive activity. Knows that it can't be reflected in the minutes but it did occur and it is just another indication of how this board need to support its staff.
3. Janet Butcher: Stated that there was no mention of whomever jumped up and chased after a mature woman in the audience. Stated the librarian cried due to being caught in a lie.

All board members voted, and motion passed.

- 5) Old Business [Non-Action Item]  
None

- 6) New Business  
a) None

- 7) Reports  
a) Library Director Update by Director Jeff Scott [Non-Action Item]

Spoke on the response to the Davis Fire. South Valleys Library was a command center evacuation zone for both Saturday and Sunday. The south Valleys library was prepared for that through the Emergency Operations Center and Emergency Management through Washoe County to stand that up with equipment for the EOC. South Valleys has one gigabit internet along with great space to host. Governor Lombardo was present as well. Received an award from the Emergency Management a small statue of appreciation. Gave a shout out to branch manager Julie Ullman as she managed the actions. Marched the Nevada Pride parade right before the Davis fire with attendance of 10,000 attendees. 500 attended the booth. Band book week freedom to read week with displays Sparks Library has a creative display that is set up it is interactive there is invisible ink. Working on a few grants like United Way Northern Nevada through the federal government. Grant would be a possibility to obtain a 1.5 million grant to upgrade technology. New Fall Explorers have arrived as well.

Trustee Moser: For the equity grant who is the grant writer for the library. Director Scott responded that he is the grant writer.

- b) Sparks Library Presentation by Library Branch Manager Corinne Dickman [Non-Action Item]

Branch Manager for Sparks library Corinne Dickman presented a power point to the board on the impact on the community as it relates to school support. Fiscal year 2023 and 2024 Sparks staff presented 31 youth outreaches interacting directly with 227 users. Sparks offers four story times per week with baby story time, toddler story time, Family story time, and bilingual story time. 2023 and 2024 374 story time programs were offered at Sparks library. This branch also staffs the senior center branch library 20 hours per week and oversee the homebound delivery services. Welcoming spaces offers comfortable seating and computers but also a community garden at the back of the library. Karma box and dorm fridge as well.

8) Staff Announcements [Non-Action Item]

No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.

Director Scott stated Chair Silver regretted not being present due to a family emergency. As well as Vice-Chair Ruf.

9) Adjournment at 6:11pm

Public Comment 9/18/2024

Please write legibly for the record

1 Alanna Fitzgerald

2

3 Cate Salim

4

William Richert

5

Connie Douglas

NASEEM JAMNIA

CATHIN Mc Mann -

Janet Butcher



September 18, 2024 - Washoe County Library Board of Trustees

Janet Butcher for the Record. Please enter my comments into the minutes VERBATIM per NRS statute.

I wish to welcome the newest member of the board, Marie Rodrigues. I appreciate the fact that she brings Spanish to the board, I would like to point out that outreach to the WHOLE of Washoe county is most important, not just selected pockets of Washoe County.

I have watched the new Trustee and others speak in the past in support of vulgar and obscene material being made readily available to children in both the Washoe Public Libraries and the Washoe Schools and call us Bullies for not wanting this material readily available. This is distressful. Obviously 3 of the commissioners are also in support of this material being made available.

I can be called anything they wish; I will not be discouraged from standing up for the Innocence of Children. It's not about what adults want it is about the Children! PERIOD! I don't understand how that is bullying.

The library should be providing a haven of safety for children, while yes giving adults what they want (or I guess need). Asking for the Curators of the Library system to provide this is not bullying. It is a mature nurturing request and those who fail to see it as such must possess a desire to early sexualize the youth. One can only speculate their why! While porn and explicit content can be pulled up in various medias and provided by the parents and/or grandparents in their private homes, the taxpayer entities should provide the extra steps to keep it from being readily available to children. Please note; this is not book banning.

As I addressed in last month's meeting and to the Washoe County Commissioners, there have not been any trustee appointed to the board as eager to work with the WHOLE of the population as Trustee Jacks. I very much appreciated Trustee Jacks reaching out to the citizens without the interference from the paid Director and staff..

I am submitting my comments to be included verbatim per Chair Silver's instructions to be placed into the minutes, since it is the decision of the Trustees, Director and DA representative not to follow NRS.

## *In Memory of Dr. Alfred Stoess*

Trustee Alfred Stoess, a stalwart of the Washoe County Library Board of Trustees, dedicated his time and expertise from 2008 to 2016. His service spanned two terms as trustee and two terms as chair, a testament to his commitment to Washoe County and the state of Nevada.

Dr. Alfred Stoess, a man of academic prowess, was born on February 7, 1934. He shared 60 years of his life with Jean Stoess, a fellow library trustee, until her passing in 2022. Dr. Stoess passed away on June 30, 2024, after a courageous battle with cancer.

His educational journey was marked by significant milestones, including a Bachelor of Arts from the University of Minnesota in 1956, a Bachelor of Business Administration from the University of Minnesota in 1957, a Master of Business Administration from Washington State University in 1961, and a Doctor of Business Administration/Doctor of Philosophy in Organization Theory and Business Policy from the University of Oregon in 1967.

He spent 25 years as an instructor and administrator at Washington State University, the University of Oregon, Kansas State University, Oregon State University, and the University of Nevada, Reno. He also served several years in the Chancellor's Office of the University of Nevada System.

He was very focused on the importance of children's education in our community. He served on the library board at a very critical time. Washoe County Library faced the Great Recession and had to make decisions on painful cuts that impacted staff and the community. There was a time when the library may have been closed altogether, but with his leadership, the library not only survived but thrived, a testament to his dedication and the community's support.

Even after his tenure with the board, he and Jean spent a great deal of time at the Northwest Reno Library, placing holds and picking them up. He cared for the employees and their job satisfaction both during his tenure and after. He read over 1,000 books after he retired. He would often donate books, calendars, and magazines for patrons to enjoy.

Washoe County Library System would like to recognize and honor Trustee Dr. Alfred Stoess for his time and dedication to the library and his community.

# Alfred Stoess



**View memory  
board**



**Share  
obituary**



**Listen to  
this story**



**Plant a tree**



**Send flowers**

Alfred W. Stoess, Ph.D., was born on February 7, 1934 and died at his Reno home of 59 years on June 30, 2024 after a valiant battle against cancer.

Al married Jean Babcock in 1962 and they were married for 60 years until her death in 2022. Al is survived by his three children Craig, Mark, and Caryn, Craig's wife Tina, and their two children, Eric and Sarah.

Al was a first-generation college student who placed a high value on education. He earned his Bachelor of Arts cum laude from the University of Minnesota in 1956, his Bachelor of Business Administration from the University of Minnesota in 1957, his Master of Business Administration from Washington State University in 1961, and his Doctor of Business Administration/Doctor of Philosophy in Organization Theory and Business Policy from the University of Oregon in 1967.

He spent 25 years in higher education, both in the classroom and in administration. He held various teaching positions at Washington State University, University of Oregon, University of Nevada Reno, Kansas State University, and Oregon State University, as well as serving for several years in the Office of the Chancellor, University of Nevada System.


For his second career, Al spent 17 years in Internal Auditing at several local casinos, including Boomtown, the Eldorado, and the Nugget.

Al played many sports in his younger days and remained an avid sports fan all his life. His favorite sports were baseball and football and his favorite teams included the Oakland A's, the Green Bay Packers, and especially the Oregon Ducks.

Reading was one of Al's greatest passions and he read well over a thousand books after he retired. Although Al served on several boards, he was most proud of his service on the Washoe County Library Board of Trustees.

Contributions in Al's memory may be made to the SPCA of Northern Nevada, Nevada Humane Society, Food Bank of Northern Nevada, St. Mary's Hospice of Northern Nevada, or the charity of your choice.

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Published in Reno Gazette-Journal

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## National Friends of Libraries Week

**Whereas,** Friends of Washoe County Library raise money that enables our library to move from good to great -- providing the resources for additional programming, much needed equipment, support for children's summer reading, and special events throughout the year;

**Whereas,** the work of the Friends highlights, on an on-going basis, the fact that our library is the cornerstone of the community, providing opportunities for all to engage in the joy of life-long learning and connect with the thoughts and ideas of others from ages past to present;

**Whereas,** the Friends understand the critical importance of well-funded libraries and advocate to ensure that our library gets the resources it needs to provide a wide variety of services to all ages including access to print and electronic materials, along with expert assistance in research, readers' advisory, and children's services;

**Whereas,** the Friends' gift of their time and commitment to the library sets an example for all in how volunteerism leads to positive civic engagement and the betterment of our community;

**Now, therefore, be it resolved that Washoe County Commissioner Alexis Hill** proclaims October 20-26, 2024, as Friends of Libraries week in **Washoe County** and urges everyone to join the Friends of the Library and thank them for all they do to make our library and community so much better.





**We ♥ our  
Friends!**

**Thank you to the  
Friends of Washoe  
County Library.**

**Your support has  
enhanced and  
enriched our  
community.**



## Friends by the Numbers

**\$87,500** was raised for our libraries in 2023

### What do the Friends fund?

#### Library Programming

- Young Shakespeare: *As You Like It* presented by D.G. Menchetti Education Programs
- Wild Things presented by Conservation Ambassadors
- A Magical Journey Awaits You with Phil Ackerly

#### Summer Reading

- Summer Reading Challenge prize books

#### Library Materials

- Supplementary funding for book purchases

#### STEAM Programming

- 3D printing materials
- STEAM programming supplies

#### Staff Training

- Conferences and staff enrichment

### Help the Friends reach 1,000 memberships

The Friends of Washoe County Library is a member-supported, volunteer-run, nonprofit organization. Currently, 635 members receive early admission to Friends book sales, a free book bag, discounted memberships at local partnership organizations, and more!

### Affordable memberships

\$15 for seniors (65+)

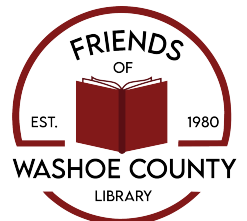
\$15 for students

\$15 for library staff

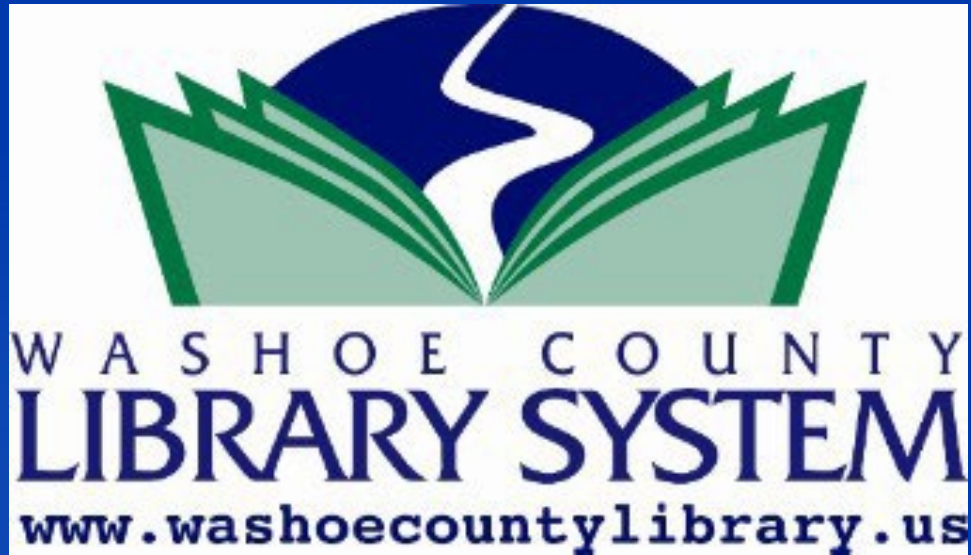
\$25 for individuals

\$35 for two persons

\$35 for a household



To become a member, scan the QR code or visit [washoelibraryfriends.org](http://washoelibraryfriends.org).



# Washoe County Library System

2024

ANNUAL REPORT





# Washoe County Library Branches

# Washoe County Library Branches

- ▶ Eight Main Branches
  - ▶ Downtown Reno Library
  - ▶ Incline Village Library
  - ▶ Northwest Reno Library
  - ▶ North Valleys Library
  - ▶ Sierra View Library
  - ▶ South Valleys Library
  - ▶ Spanish Springs Library
  - ▶ Sparks Library
- ▶ Four Partnership/joint-use libraries
  - ▶ Duncan Traner Library
  - ▶ Gerlach Library
  - ▶ Senior Center Library
  - ▶ Verdi Library
- ▶ Also provide library services at the Washoe County Detention Center



# Strategic Plan Priorities

- ▶ Completed Forums, surveys, staff and community work to determine best way to serve library patrons.





# Bookmobile Services



# Bookmobile

Library Bookmobile services restarted in early 2024.

The Washoe County Library Strategic Plan asked us to identify book deserts and underserved areas.

Our outreach team, led by North Valleys Branch Manager Jonnica Bowen, determined locations where bookmobile stops and book kiosk locations would be ideal.



- ▶ Bookmobile Stops
- ▶ Cold Springs Community Center
- ▶ Red Rock Fire Department
- ▶ Silver Knolls Park
- ▶ Desert Skies Middle School
- ▶ Washoe County Regional Shooting Facility
- ▶ Sutcliffe Community Center
- ▶ Pyramid Lake School

- ▶ Our Center
- ▶ Wooster High School
- ▶ Neil Road Rec Center
- ▶ Mira Loma Park
- ▶ Dilworth Middle School
- ▶ Northern Nevada Veterans Home
- ▶ Boys and Girls Club
- ▶ Cares Campus
- ▶ Northern Nevada International Center
- ▶ Reno Sparks Indian Colony

# Stimulate Imagination

- ▶ Washoe County Library staff continuously promote the library's book collection through television, radio, and social media appearances.
- ▶ Washoe County Library serves everyone in the community and provides a variety of experiences and perspectives.
- ▶ Enhanced Children's Book Collection
- ▶ Provide various programs and events focusing on authors: hosting Nevada Humanities Lit Crawl, Author Showcase, and Author Talks.



Washoe County Library

@WashoeLibrary

It's #BannedBooksWeek! Join @WashoeLibrary, @ALibrary, and the crew from the #SierraViewLibrary and celebrate the freedom to read. Read a banned book, and find yourself "freed between the lines!" For more information, visit [washoelibrary.org/bannedbooks](http://washoelibrary.org/bannedbooks).







## ect, Gather, Explore

WASHOE COUNTY LIBRARY SYSTEM [washoecountylibrary.us](http://washoecountylibrary.us)



## Promotion of Book Collection

- ▶ Almost half a million physical books and a robust digital collection through Libby.
- ▶ Ensure popular children's book series are available at all libraries
- ▶ Promote books on KUNR with On the Shelf and On the Kids Shelf Segments as well as KOLO Library Update and KOLO Book Club
- ▶ This year we increased our physical checkout by 10%, our children's book checkout increased by 11%, and our digital collection checkout by 30%



# Renovations and Updates





# Renovations and Updates

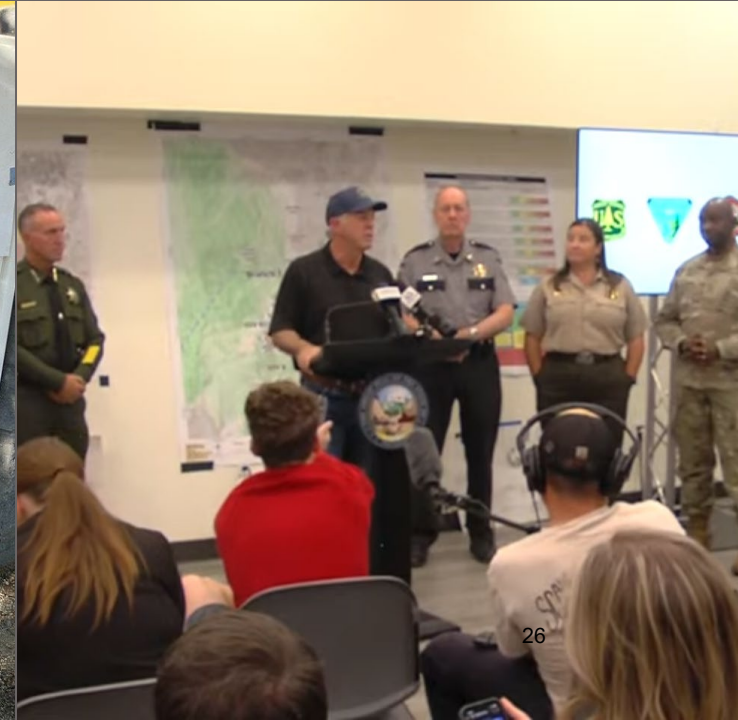
- ▶ Renovated North Valleys, Downtown Reno, Northwest Reno, Sparks, and Sierra View Libraries
- ▶ Partial improvements at Spanish Springs and South Valleys Libraries with plans to renovate those facilities as well as Incline Village Library.





# Renovations and Updates

- ▶ Washoe County Library Branches played a critical part during recent emergencies such as:
  - ▶ Palomino Fire
  - ▶ Gold Ranch Fire
  - ▶ Davis Fire
- ▶ Spanish Springs, Northwest Reno, and South Valleys Libraries served as evacuation centers and as an Emergency Operation Center





# Renovations and Updates

- ▶ Library Services and Technology Act Grant for \$75,000 to improve:
- ▶ Spanish Springs Library Conference Room Technology
- ▶ Incline Village Library Conference Room Technology
- ▶ Huddle Spaces for Northwest, North Valleys, Sierra View, and Downtown Reno Libraries.
- ▶ United Way NTIA Grant: \$1.8 million grant to enhance technology access and training focusing on seniors, rural, Indigenous, Spanish-speaking, and out-of-school students.
- ▶ Increasing computer classes and technology training
- ▶ Upgrade South Valleys Library and Sparks Library Conference Rooms

# Renovations and Updates

- ▶ A number of resources are now available at Washoe County Libraries:
- ▶ Legal Kiosks are available at Incline Village, North Valleys, Downtown Reno, and Sparks Libraries, and plans are underway to expand services further.
- ▶ Reno Housing Authority Kiosk is available at Downtown Reno Library
- ▶ These kiosks are vital as they provide direct access to services. Patrons can take photos, scan documents, and access other information that would be challenging to retrieve on the library's public access computers.







# Enhanced Internet Speeds

- ▶ Upgraded all Washoe County Libraries to 1GB Internet Speeds
- ▶ Connected High Speed Fiber Internet to Gerlach Library
- ▶ Hot Spot Project providing internet services to Pyramid Lake Paiute and Reno Sparks Indian Colony:
  - ▶ Sutcliffe Community Center
  - ▶ Wadsworth Community Center
  - ▶ Pyramid Library (Nixon)
  - ▶ Hungry Valley Library and Community Center
- ▶ Smart Bus wireless internet
- ▶ 15 Chromebooks with accessories at each location





# Enhanced Internet Speeds

- ▶ Gerlach Library now has 1GBPS Internet thanks to an E-rate project partnership with Washoe County, Washoe County School District, Pyramid Lake Paiute Tribe, Bureau of Land Management and the Governor's Office.





# Celebrate Diversity

- ▶ Marched in the Northern Nevada Pride Parade
- ▶ Held two Drag Queen Story Hours
- ▶ Hosted the Smithsonian Institute Exhibition The Bias Inside Us.







These images of ally action are from **Not In Our Town**, a movement working to stop hate and build inclusion in local communities and schools. Inspiring communities are taking a stand to say: Not in our town.



Smithsonian

**All of us feel bias**

Bias is an automatic part of our brain. You like something, someone, a group—even though you don't know why. Sometimes it comes like a *whisper*. Other times it comes through like a shout.

The brain offers options. Fight? Flight? We know the path of uncontrolled bias.

## 32





# Exhibitions

- ▶ Mémorial de la Shoah  
Hélène Berr, A Stolen Life
- ▶ United States Holocaust Museum: Americans and the Holocaust
- ▶ Governor's office on Education Relating to the Holocaust exhibition and collection
- ▶ Smithsonian Institute The Bias Inside Us



# Tax Override History

- ▶ Passing in 1994, Washoe County Libraries took advantage of this Expansion Tax:
- ▶ Building Northwest Reno, South Valleys, Incline Village, and Spanish Springs Library.
- ▶ Assisting Washoe Libraries in weathering the economic recession of 2008-2016
- ▶ Renovating North Valleys, Downtown Reno, Northwest Reno, Sparks, and Sierra View Libraries.





# Question for Washoe County Voters

On November 5<sup>th</sup>, 2024, Washoe County voters will decide whether to extend a 30-year tax dedicated to acquiring, constructing, improving, maintaining, and operating the Washoe County Library System. This is a renewal of a 30-year tax, not a new tax. An allotment of 2 cents for every \$100 of assessed property value goes directly to Washoe Libraries. This is not an additional tax on Washoe County citizens. Our goal is to maintain the award-winning, outstanding library service Washoe County residents have come to enjoy.

WASHOE COUNTY QUESTION: Shall the Board of County Commissioners of Washoe County be allowed to levy an ad valorem tax in the amount of up to \$0.02 per \$100 assessed valuation for a period of 30 years to raise approximately \$4,500,000 in fiscal year 2025-2026 and thereafter the amount generated by a levy of up to \$0.02 per \$100 assessed valuation against the then applicable assessed value of property in the County for the purpose of acquiring, constructing, improving, equipping, operating, and maintaining library facilities for the County?

# Director Accomplishments

- ▶ Nevada Director's Summit
  - ▶ Led Speed Mentoring and Director's Forum
- ▶ Promotion of Renew Washoe County Libraries Initiative
- ▶ Talks and Appearances in-person, on television, and Radio
- ▶ Chair of Northern Nevada Literary Council
- ▶ Hosted and Presented for the Washoe County Leadership Academy







# Director Accomplishments

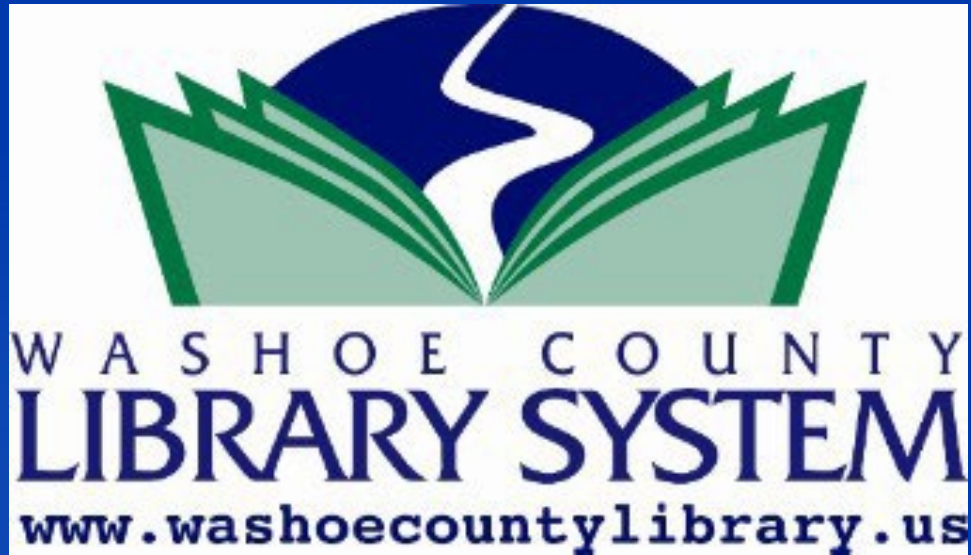
- ▶ Recognized for work in preparing Washoe County Library for Emergencies by Washoe County Emergency Management
- ▶ Recognized for technology initiatives by NCET
- ▶ Washoe County Library recognized as a Best Place for Working Parents
- ▶ 90% of 2022-2025 Washoe County Library Strategic Plan Initiatives Accomplished



# What's Next

- ▶ Renovating:
  - ▶ South Valleys Library
  - ▶ Spanish Springs Library
  - ▶ Incline Village Library
- ▶ New North Valleys Library
- ▶ United Way Grant Technology Upgrade
- ▶ LSTA Grant Conference Room Upgrade
- ▶ Planning for the next Strategic Plan

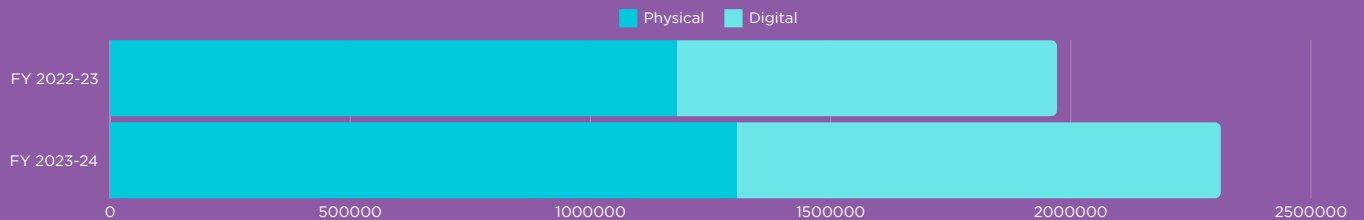




Washoe  
County  
Library  
System

**THANK YOU!**

# Circulation



	Q1	Q2	Q3	Q4	Total
Downtown Reno	32,164	23,975	11,899	25,841	93,879
Duncan/Traner	117	71	95	120	403
Gerlach	861	867	697	400	2,825
Incline Village	12,590	10,352	11,508	11,033	46,250
North Valleys	24,416	27,022	30,463	27,132	111,304
Northwest Reno	64,493	65,316	72,103	66,117	268,029
Senior Center	1,331	1,308	1,745	1,514	5,898
Sierra View	25,665	27,079	33,323	27,514	113,581
South Valleys	76,646	79,010	81,983	78,018	315,657
Spanish Springs	53,667	50,188	53,534	48,579	205,968
Sparks	33,502	34,774	36,271	33,467	138,014
Verdi	532	633	463	392	2,020
Kiosks	364	297	258	243	904
Homebound	195	282	432	312	1,221
Bookmobile	0	0	135	897	1,032
Total physical	326,543	321,174	334,909	321,579	1,306,985
Total digital	222,102	248,321	271,008	263,855	1,005,286
Grand total	548,645	569,495	605,917	585,434	2,312,271

2022-23	2023-24
139,252	93,879
542	403
3,343	2,825
44,143	46,250
96,419	111,304
233,759	268,029
4,667	5,898
46,450	113,581
298,147	315,657
183,785	205,968
127,502	138,014
2,140	2,020
500	904
168	1,221
0	1,032
1,180,817	1,306,985
790,625	1,005,286
1,971,442	2,312,271

# New Card Registration



## Reference

	Q1	Q2	Q3	Q4	Total
Downtown Reno	3,562	2,307	1,696	4,770	12,335
Duncan/Traner	7	4	13	7	31
Gerlach	0	0	0	0	0
Incline Village	3,993	3,252	3,271	3,767	14,283
North Valleys	1,860	1,349	1,456	1,168	5,833
Northwest Reno	1,587	1,490	2,797	2,046	7,920
Senior Center	346	592	372	539	1,849
Sierra View	1,405	1,273	1,499	1,362	5,539
South Valleys	2,202	1,892	2,557	2,413	9,064
Spanish Springs	1,633	1,498	1,623	1,559	6,313
Sparks	661	1,412	1,054	1,217	4,344
Verdi	32	26	27	22	107
Total	17,288	15,095	16,365	18,870	67,618

2022-23	2023-24
15,038	12,335
8	31
0	0
12,339	14,283
8,208	5,833
8,247	7,920
708	1,849
2,095	5,539
8,036	9,064
5,767	6,313
2,337	4,344
457	107
63,240	67,618





# Database Usage



Q1	Q2	Q3	Q4	Total
28,952	26,598	24,004	24,887	104,441

2022-23	2023-24
132,751	104,441

# Library Visits



	Q1	Q2	Q3	Q4	Total
Downtown Reno	26,721	2,307	14,493	27,744	71,265
Duncan/Traner	0	4	408	184	596
Gerlach	0	0	0	0	0
Incline Village	23,616	3,252	18,222	24,027	69,117
North Valleys	9,993	1,349	10,609	11,373	33,324
Northwest Reno	19,177	1,490	23,299	23,504	67,470
Senior Center	0	0	0	0	0
Sierra View	21,372	1,273	26,887	26,932	76,464
South Valleys	43,608	1,892	44,876	47,050	137,426
Spanish Springs	19,490	1,498	19,362	21,213	61,563
Sparks	28,515	1,412	28,488	10,209	68,624
Verdi	601	26	781	626	2,034
Total	193,093	15,095	187,425	194,130	587,883

2022-23	2023-24
129,631	71,265
6,071	596
0	0
65,236	69,117
41,440	33,324
76,731	67,470
2,056	0
24,649	76,464
159,599	137,426
72,141	61,563
78,872	68,624
2,118	2,034
658,544	587,883

Senior Center and Gerlach are reporting no visitors due to an error with gate counters at these locations.





# Events

## In-Person Youth Program Attendance

	Q1	Q2	Q3	Q4	Total
Downtown Reno	599	253	212	564	1,628
Duncan/Traner	0	50	20	38	108
Gerlach	0	0	0	0	0
Incline Village	906	877	879	1,499	4,161
North Valleys	1,051	1,378	1,137	939	4,505
Northwest Reno	1,736	2,252	2,103	2,191	8,282
Senior Center	0	0	0	0	0
Sierra View	885	781	1,262	1,430	4,358
South Valleys	2,387	2,108	2,143	2,516	9,154
Spanish Springs	2,076	2,776	2,989	2,434	10,275
Sparks	1,263	684	989	1,013	3,949
Verdi	78	213	261	187	739
Total	10,981	11,372	11,995	12,811	47,159

2022-23	2023-24
2,256	1,628
79	108
0	0
3,505	4,161
4,599	4,505
6,315	8,282
0	0
1,688	4,358
8,558	9,154
9,666	10,275
3,951	3,949
0	739
20,999	47,159

## Adult Program Attendance

	Q1	Q2	Q3	Q4	Total
Downtown Reno	248	366	115	113	842
Duncan/Traner	0	0	17	13	30
Gerlach	0	0	0	0	0
Incline Village	56	59	59	224	398
North Valleys	138	262	137	114	651
Northwest Reno	115	23	10	72	220
Senior Center	12	31	42	15	100
Sierra View	340	527	313	523	1,703
South Valleys	215	247	376	187	1,025
Spanish Springs	23	57	116	189	385
Sparks	266	201	335	169	971
Verdi	0	0	0	0	0
Total	1,413	1,773	1,520	1,619	6,325

2022-23	2023-24
2,085	842
1	30
0	0
335	398
653	651
142	220
64	100
449	1,703
646	1,025
486	385
576	971
0	0
5,437	6,325

## Virtual Program Attendance

Q1	Q2	Q3	Q4	Total
		6014		

2022-23	2023-24

# Meeting Rooms

## Number of Uses

	Q1	Q2	Q3	Q4	Total
Downtown Reno	81	40	43	82	246
Incline Village	70	54	54	45	223
North Valleys					
Northwest Reno	286	343	296	68	993
Sierra View	0	0	0	55	55
South Valleys	111	121	133	135	500
Spanish Springs	139	207	198	171	715
Sparks	73	70	79	78	300
Total	760	835	803	634	3,032

2022-23	2023-24
273	246
260	223
363	
993	993
2	55
458	500
576	715
216	300
3,141	3,032

## Number of People

	Q1	Q2	Q3	Q4	Total
Downtown Reno	547	368	648	1,493	3,056
Incline Village	645	414	1,150	1,512	3,721
North Valleys					
Northwest Reno	561	766	813	200	2,340
Sierra View	0	0	0	463	463
South Valleys	1,926	2,163	3,940	6,239	14,268
Spanish Springs	1,770	2,381	3,524	5,144	12,819
Sparks	1,066	1,196	1,172	1,855	5,289
Total	6,515	7,288	11,247	16,906	41,493

2022-23	2023-24
4,075	3,056
5,536	3,721
497	
2,621	2,340
0	463
17,713	14,268
19,957	12,819
3,725	5,289
54,186	41,493

As of this year the North Valleys Library meeting room is unavailable.



# Zoom Rooms

## Hours Used

	Q1	Q2	Q3	Q4	Total
Downtown Reno	0	26	42	34	102
Incline Village	164	116	158	100	538
North Valleys	274	176	261	199	910
Northwest Reno	0	132	197	166	495
Sierra View	14	122	95	59	290
South Valleys	72	127	235	227	661
Spanish Springs	18	8	0	0	26
Sparks	81	240	364	215	900
Total	623	947	1,352	1,000	3,922

Zoom Rooms usage reporting began in FY23-24.



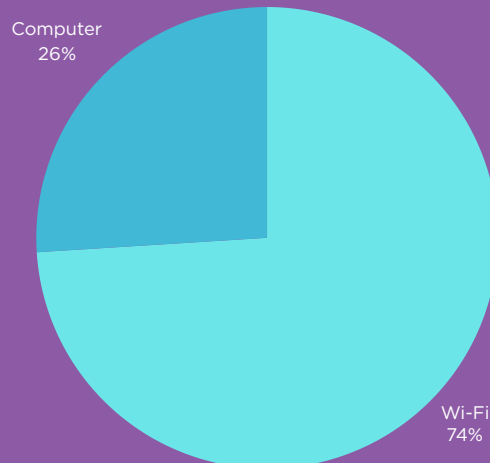


# WiFi & Computer Use

## Wi-Fi

	Q1	Q2	Q3	Q4	Total
Downtown Reno	10,501	8,180	6,388	11,506	36,575
Duncan/Traner	499	286	302	402	1,489
Gerlach	217	291	235	257	1,000
Incline Village	3,663	2,859	2,890	3,143	12,555
North Valleys	2,253	2,408	2,646	2,944	10,251
Northwest Reno	5,331	4,960	5,378	5,048	20,717
Senior Center	2,397	2,239	2,701	2,506	9,843
Sierra View	4,805	4,995	6,366	6,575	22,741
South Valleys	8,777	7,712	8,451	9,309	34,249
Spanish Springs	4,764	4,831	5,071	5,613	20,279
Sparks	7,793	8,202	9,039	7,523	32,557
Verdi	359	354	414	259	1,386
Total	51,359	47,317	49,881	55,085	203,642

2022-23	2023-24
46,683	36,575
2,750	1,489
0	1,000
13,102	12,555
11,627	10,251
20,759	20,717
10,802	9,843
15,076	22,741
29,422	34,249
17,445	20,279
31,569	32,557
10	1,386
199,245	203,642



## Computer Use

	Q1	Q2	Q3	Q4	Total
Downtown Reno	2,369	4,499	2,811	6,385	16,064
Duncan/Traner	45	163	116	107	431
Gerlach	0	0	0	0	0
Incline Village	152	490	382	432	1,456
North Valleys	423	1,101	1,322	1,212	4,058
Northwest Reno	688	2	2,344	2,331	5,365
Senior Center	551	1,364	1,562	1,776	5,253
Sierra View	1,256	3,535	3,736	3,815	12,342
South Valleys	551	1,290	1,341	1,404	4,586
Spanish Springs	405	1,323	1,444	1,222	4,394
Sparks	2,046	5,250	5,484	5,484	18,264
Verdi	0	0	0	0	0
Total	8,486	19,017	20,542	24,168	72,213

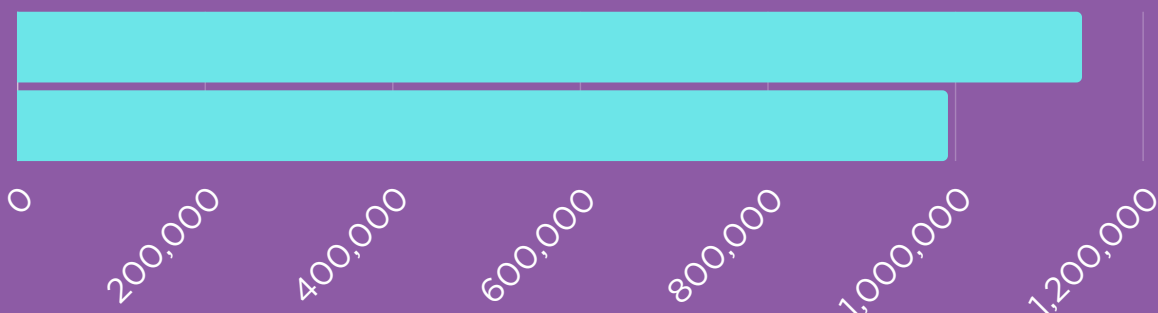
2022-23	2023-24
30,324	16,064
756	431
0	0
1,666	1,456
4,549	4,058
8,167	5,365
5,315	5,253
6,749	12,342
5,717	4,586
3,959	4,394
18,347	18,264
0	0
85,549	72,213



# Email

2022-23 FY

2023-24 FY



Total recipients

Q1	Q2	Q3	Q4	Total
256,539	258,107	231,068	246,186	991,900

2022-23	2023-24
1,134,834	991,900

Opens

	Q1	Q2	Q3	Q4	Total
Weekly Newsletter	88,905	87,416	85,015	70,762	332,098
Incline Village Newsletter	662	697	716	576	2,651
Email Blasts	9,634	12,565	1,648	8,214	32,061
Total	99,201	100,678	87,379	79,552	366,810

2022-23	2023-24
354,966	332,098
2,197	2,651
75,208	32,061
432,371	366,810

# Social Media Reach

	Q1	Q2	Q3	Q4	Total
Facebook	81,275	61,150	60,043	111,675	314,143
Twitter	48,009	31,155	26,340	9,650	115,154
Instagram	8,510	6,574	5,690	12,546	33,320
Total	137,794	98,879	184,146	133,871	554,690

2022-23	2023-24
221,522	314,143
172,572	115,154
22,752	33,320
416,846	462,617





A photograph of the Washoe County Library building, a multi-story brick structure. The name 'WASHOE COUNTY LIBRARY' is mounted on the brick facade in large, raised, metallic letters. The building is partially obscured by green foliage on the left. The image is overlaid with a dark, semi-transparent geometric shape and a bright green abstract graphic on the right side.

WASHOE  
COUNTY  
LIBRARY

# Washoe County Library

Budget 2024-2025



# Washoe County Library Budget:\$17,110,547

- ▶ Washoe County General Fund
- ▶ Washoe County Expansion Tax
- ▶ Friends of Washoe County Library
- ▶ Gift Funds



# Budget: General Fund \$12,521,656

## Washoe County General Fund

- ▶ Staff and Benefits: \$11,589,613
- ▶ Services and Supplies: \$1,094,429

## Washoe County General Fund Highlights

- ▶ Equipment Non-Capital: \$29,926
- ▶ Seminars and Meetings: \$2800
- ▶ Library Current Titles: \$54,720
- ▶ Operating Supplies: \$56,359

# Budget: Expansion Fund \$4,588,891

## Washoe County Expansion Tax

- ▶ Staff and Benefits:  
\$2,457,219
- ▶ Services and Supplies:  
\$2,017,853

## Washoe County Expansion Highlights

- ▶ Current Titles: \$1,360,000
- ▶ Equipment non-capital:  
\$179,770
- ▶ 8.2% of budget will be spent on books (need an additional \$300,000 from general fund to hit 10%)



# Other Funding Sources: \$634,247

- ▶ Friends of Washoe County Library
- ▶ \$90,000
- ▶ Supports Books, Technology, Events, and Marketing
- ▶ Gift Funds
- ▶ Community Donations:
  - ▶ Three large donations toward Sierra View, South Valleys, and Senior Center Libraries this year.
- ▶ Wishing Well Donations
- ▶ Branch Book Sales

# Budget Goals

- ▶ Pass Tax Measure
- ▶ Use Fund balance to renovate South Valleys, Spanish Springs, and Incline Village Libraries and build a new North Valleys Library
- ▶ Increase Book Budget to 10% of Library Budget



A photograph of the Washoe County Library building, a multi-story brick structure. The building's name is mounted on the facade in large, dark, three-dimensional letters. The image is framed by green graphic overlays: a solid green shape on the left and a series of overlapping, semi-transparent green triangles on the right. The sky is overcast and grey.

WASHOE  
COUNTY  
LIBRARY

*Thank You*



## Library Director Update for October 2024

### Employee Engagement Survey

The employee engagement survey is now available. The county's goal is an 80% response rate. Let's try to get a high response rate as well. This is your opportunity to discuss the benefits and disadvantages of working for the library and the county.

*From Elizabeth Jourdin in HR:*

*Washoe County's 2024 Employee Engagement survey is now OPEN through October 14! **Please use this [link](#) and the attached poster to help us get the word out to our staff.***

*Once the survey closes and the results analyzed, they will be shared in aggregate with all employees, and department specific results with department leadership for review and further discussion on possible strategies to maintain the positive culture impacts and/or discuss strategies for improvement this upcoming year.*

*The higher the participation rate from employees, the more reflective the results will be to how engaged and satisfied our staff is feeling. Therefore, we are looking for a **participation rate of 70% or higher** across all departments. Please help us get there! Below is a brief summary of communication strategies that will be utilized:*

- *All Employee email and HR Newsletter*
- *Link to survey on Inside Washoe and Yammer*
- *Posters in departments and around 9<sup>th</sup> Street with a QR code*
- *Communication at the department level from Department Heads and HR Reps*
- ***An HR sponsored party for the department with the highest participation rate above 80%***

### Friends Booksale October 5 through October 13

Booksale is ongoing! Great time to get books and contribute to library success!

<https://washoelibraryfriends.org/buy-books-and-more/>

## **Nevada Humanities Literary Crawl**

*SATURDAY, OCTOBER 12, 2024 The Nevada Humanities Literary Crawl returns on Saturday, October 12, 2024 from 11 am to 7 pm. Join us in downtown Reno for a festival that celebrates the written word! Explore a joyful day of panel discussions, book signings, workshops, and family-friendly activities that brings together the rich literary talent of Nevada and beyond. All events are hosted at local business venues throughout the California Avenue corridor in downtown Reno. The Nevada Humanities Literary Crawl is free and open to participants of all ages.*

<https://www.nevadahumanities.org/literarycrawl>

## **United Way NTIA Grant**

Washoe County Library is participating in a grant opportunity through the United Way of Northern Nevada and the Sierra through the Governor's Office of Science Information and Technology and the National Technology Information Administration. This has the potential to get \$1.8 million to upgrade library technology such as laptops, Chromebooks, hotspots, desktops, locker checkout upgrades, and library meeting room upgrades.

## **Elections Help**

Thank you to everyone who is assisting with the elections. It is always tough to get volunteers, and I appreciate that so many of our staff are willing to step up to ensure a central pillar of our democracy runs smoothly.

## **Early Voting Starts/Locations**

Early Voting starts October 19 and runs through November 1. Election Day is November 5<sup>th</sup>. Thank you to library branches and staff willing to host early voting locations to ensure everyone has an opportunity to vote.

## **Meeting Room Access Key Upgrade**

Key card access throughout Washoe County will be upgraded in the coming months, impacting our meeting room access. I have asked Washoe County Technology services to wait until after the elections to implement the change. We will likely have a go-live date since badges will also change to gain access.

## **LSTA Grant Conference Room Upgrade**

Spanish Springs and Incline Village Libraries will upgrade the technology in their meeting rooms. North Valleys, Northwest, Sierra View, and Downtown Reno will be rolled into Huddle Spaces, which will improve the audio/video streaming for meetings in these rooms. This should happen after the elections.





# WASHOE COUNTY

REGISTRAR OF VOTERS

1001 E. 9TH STREET  
RENO, NEVADA 89512  
PHONE: (775) 328-3670  
FAX: (775) 328-3747

## 2024 General Election Early Voting Vote Centers

October 19th - November 1st

All Locations 10 A.M. to 6 P.M.\*

<b>Downtown Reno Library</b> 301 S Center St., Reno 89501	<b>Save Mart #554</b> 4995 Kietzke Ln., Reno 89509
<b>Evelyn Mount Community Center</b> 1301 Valley Rd., Reno 89512	<b>Save Mart #559</b> 9750 Pyramid Way, Sparks 89436
<b>Incline Village Library</b> 845 Alder Ave., Incline Village 89451	<b>Somerset Owners Association Town Center</b> 7650 Town Square Way, Reno 89523
<b>McKinley Arts &amp; Culture Center</b> 925 Riverside Dr., Reno 89503	<b>South Valleys Library</b> 15650A Wedge Pkwy., Reno 89511
<b>Neil Road Recreation Center</b> 3925 Neil Rd., Reno 89502	<b>Spanish Springs Library</b> 7100A Pyramid Way, Sparks 89436
<b>Northwest Reno Library</b> 2325 Robb Dr., Reno 89523	<b>Sparks Library</b> 1125 12th St., Sparks 89431
<b>North Valleys Library</b> 1075 North Hills Blvd Ste. 340, Reno 89506	<b>Sparks Senior Center</b> 97 Richards Way, Sparks 89431
<b>Parkway Athletic Club</b> 9400 Double Diamond Pkwy., Reno 89521	<b>Summit Lake Paiute Tribe</b> 2255 Green Vista Dr. Suite 401, Sparks 89431
<b>Plumas Park Gym</b> 475 Monroe St., Reno 89509	<i><b>Summerset Senior Living</b></i> <i><b>6215 Sharlands Ave., Reno 89523</b></i>
<b>Pyramid Lake Paiute Tribe Admin Bldg.</b> 208 Capitol Hill, Nixon 89424	<b>Sun Valley Neighborhood Center</b> 115 W 6th Ave., Sun Valley 89433
<b>*Reno Sparks Indian Colony</b> 34 Reservation Rd., Reno 89502	<b>*Unitarian Universalist Fellowship of N. Nevada</b> 780 Del Monte Ln., Reno 89511
<i><b>Reno-Sparks Indian Colony Smoke Shop</b></i> <i><b>7655 Pyramid Way, Sparks 89436</b></i>	<b>UNR Joe Crowley Student Union</b> 1664 N Virginia St., Reno 89557
<b>Reno Town Mall</b> 4001 S Virginia St., Reno 89511	<b>*Washoe County Complex Lobby</b> 1001 E 9th St., Reno 89512

\*Reno Sparks Indian Colony is **CLOSED** on October 20<sup>th</sup> and October 27<sup>th</sup>

\*Unitarian Universalist Fellowship of N. Nevada is **CLOSED** on October 20<sup>th</sup> and October 27<sup>th</sup>

\*Washoe County Complex Is **OPEN** all days from 10am to 7pm

***Mail Ballot Drop-Off Box ONLY***



QUALITY  
PUBLIC SERVICE



INTEGRITY



EFFECTIVE  
COMMUNICATION



# WASHOE COUNTY

## REGISTRAR OF VOTERS

1001 E. 9TH STREET  
RENO, NEVADA 89512  
PHONE: (775) 328-3670  
FAX: (775) 328-3747

## 2024 General Election Vote Centers

November 5th

All Locations 7 A.M. to 7 P.M.

<b>Aspen Lodge at Sierra Canyon</b> 1798 W Del Webb Pkwy., Reno 89523	<b>Northwest Reno Library</b> 2325 Robb Dr., Reno 89523
<b>Bartley Ranch Park</b> 6000 Bartley Ranch Rd., Reno 89511	<b>North Valleys Community Center</b> 8085 Silver Lake Rd., Reno 89506
<b>Brown Elementary School</b> 13815 Spelling Ct., Reno 89521	<b>North Valleys High School</b> 1470 E Golden Valley Rd., Reno 89506
<b>Billinghurst Middle School</b> 6685 Chesterfield Ln., Reno 89523	<b>North Valleys Library</b> 1075 N Hills Blvd Ste. 340, Reno 89506
<b>Caughlin Ranch Elementary School</b> 4885 Village Green Pkwy., Reno 89519	<b>Plumas Park Gym</b> 475 Monroe St., Reno 89509
<b>Clayton Middle School</b> 1295 Wyoming Ave., Reno 89503	<b>Pyramid Lake Tribal Office</b> 208 Capitol Hill, Nixon 89424
<b>Cold Springs Middle School</b> 18235 Cody Ct., Reno 89508	<b>Red Hawk Resort</b> 6600 N Wingfield Pkwy., Sparks 89436
<b>Damonte Ranch High School</b> 10500 Rio Wrangler Pkwy., Reno 89521	<b>Reed High School</b> 1350 Baring Blvd., Sparks 89434
<b>Depoali Middle School</b> 9300 Wilbur May Pkwy., Reno 89521	<b>Reno High School</b> 395 Booth St., Reno 89509
<b>Dilworth Middle School</b> 255 Prater Way, Sparks 89431	<b>Reno Sparks Indian Colony</b> 34 Reservation Rd., Reno 89502
<b>Donner Springs Elementary School</b> 5125 Escuela Way, Reno 89502	<b>Reno Town Mall</b> 4001 S Virginia St., Reno 89502
<b>Downtown Reno Library</b> 301 S Center St., Reno 89501	<b>Sky Ranch Middle School</b> 1200 Windmill Farms Pkwy., Sparks 89436
<b>Evelyn Mount Northeast Community Center</b> 1301 Valley Rd., Reno 89512	<b>South Valley Volunteer Fire Dept Comm Building</b> 3010 Lakeshore Blvd., New Washoe City 89704
<b>Five Star Premier Residences</b> 3201 Plumas St., Reno 89509	<b>South Valleys Library</b> 15650A Wedge Pkwy., Reno 89511
<b>Galena High School</b> 3600 Butch Cassidy Way, Reno 89511	<b>Spanish Springs High School</b> 1065 Eagle Canyon Dr., Sparks 89441



QUALITY  
PUBLIC SERVICE



INTEGRITY



EFFECTIVE  
COMMUNICATION



# WASHOE COUNTY

## REGISTRAR OF VOTERS

1001 E. 9TH STREET  
RENO, NEVADA 89512  
PHONE: (775) 328-3670  
FAX: (775) 328-3747

<b>Grace Warner Elementary</b> 3075 Height Dr., Reno 89503	<b>Spanish Springs Library</b> 7100A Pyramid Way., Sparks 89436
<b>Hug High School</b> 3530 Sullivan Ln, Sparks 89431	<b>Sparks Christian Fellowship</b> 510 Greenbrae Dr., Sparks 89431
<b>Hungry Valley Community Center</b> 9075 Eagle Canyon Dr., Sparks 89441	<b>Sparks Library</b> 1125 12th St., Sparks 89431
<b>Incline Village Library</b> 845 Alder Ave., Incline Village 89451	<b>Stead Elementary School</b> 10580 Stead Blvd., Reno 89506
<b>Incline Village Middle School</b> 931 Southwood Blvd., Incline Village 89451	<b>Summit Lake Paiute Tribe</b> 2255 Green Vista Dr. Suite 401, Sparks 89431
<b>Jerry Whitehead Elementary School</b> 3570 Waterfall Dr., Sparks 89434	<b>Sun Valley Neighborhood Center</b> 115 W 6th Ave., Sun Valley 89433
<b>Jessie Beck Elementary School</b> 1900 Sharon Way, Reno 89509	<b>UNR Joe Crowley Student Union</b> 1664 N Virginia St., Reno 89557
<b>Marce Herz Middle School</b> 13455 Thomas Creek Rd., Reno 89511	<b>Van Gorder Elementary School</b> 7650 Campello Dr., Sparks 89436
<b>May Museum at San Rafael Park</b> 1595 N Sierra St., Reno 89503	<b>Verdi Elementary School</b> 250 Bridge St., Verdi 89439
<b>Mendive Middle School</b> 1900 Whitewood Dr., Sparks 89434	<b>Washoe County Complex</b> 1001 E 9TH St., Reno 89512
<b>Moss Elementary</b> 2200 Primio Way, Sparks 89434	<b>Westbrook Community Center</b> 218 Kennedy Dr., Reno 89506
<b>Natchez Elementary School</b> 1 Hwy. 447, Wadsworth 89424	<b>Wooster High School</b> 1331 E Plumb Lane, Reno 89502
<b>Neil Road Recreation Center</b> 3925 Neil Rd., Reno 89502	



QUALITY  
PUBLIC SERVICE



INTEGRITY



EFFECTIVE  
COMMUNICATION



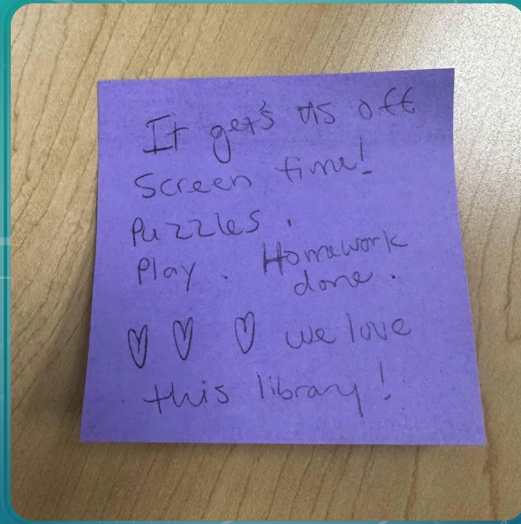


# NORTHWEST RENO LIBRARY

OCTOBER 2024 LIBRARY BOARD OF  
TRUSTEES REPORT

HIGHLIGHTS MAY 2023-SEPTEMBER 2024





# NORTHWEST RENO LIBRARY 25<sup>TH</sup> ANNIVERSARY CELEBRATED ON JUNE 12, 2024



# STAFF UPDATES



New Staff: 5

Promotions: 3

Fully Staffed

Total Volunteers: 13



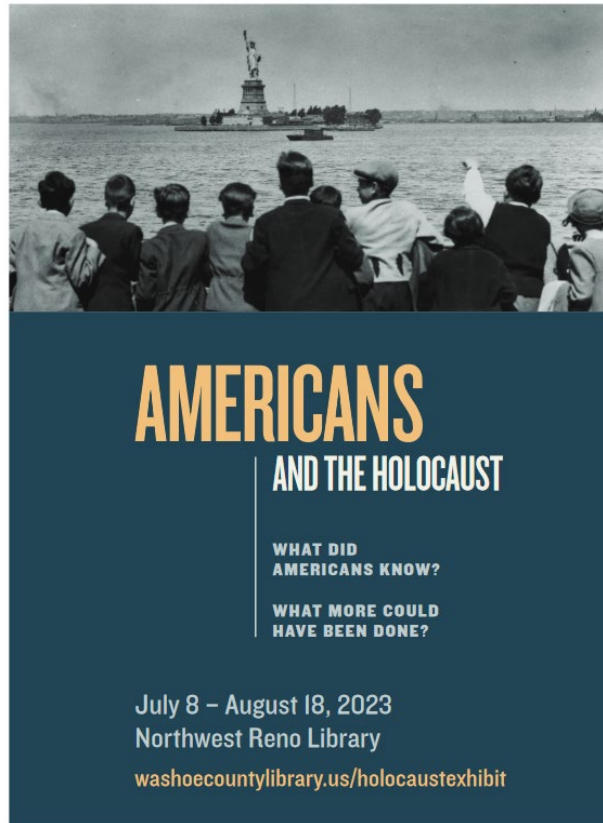


# PLASTIC BAG RECYCLING CHALLENGE

## 1,000 POUNDS OF PLASTIC COLLECTED TO EARN A BENCH!







This exhibition was made possible by the generous support of lead sponsor Joanne & Jonathan Levine. Additional major funding was provided by the Bilders—Joan & Allen 2<sup>nd</sup>, Elise Spangere & Rob, Nancy & Jim, and Jane and Daniel Osh. The Museum's exhibitions are also supported by the Lester Robbins and Stella Johnson Robbins Traveling and Special Exhibitions Fund, established in 1990.



## The Bias Inside Us.

Bias lives inside all of us. It feeds our natural need to belong and feel safe.

But when bias is left unchecked it can grow into beliefs and behaviors that can become harmful.

These posters snapshot the science of bias. The research helps us understand how bias comes from our brains, minds, and cultures, and how we can handle it.

As we learn to recognize our bias we can disrupt and change how we behave. We can change the way we truly understand ourselves and see one another.

Keep thinking and learning.

**Bias does not dictate our destiny.**



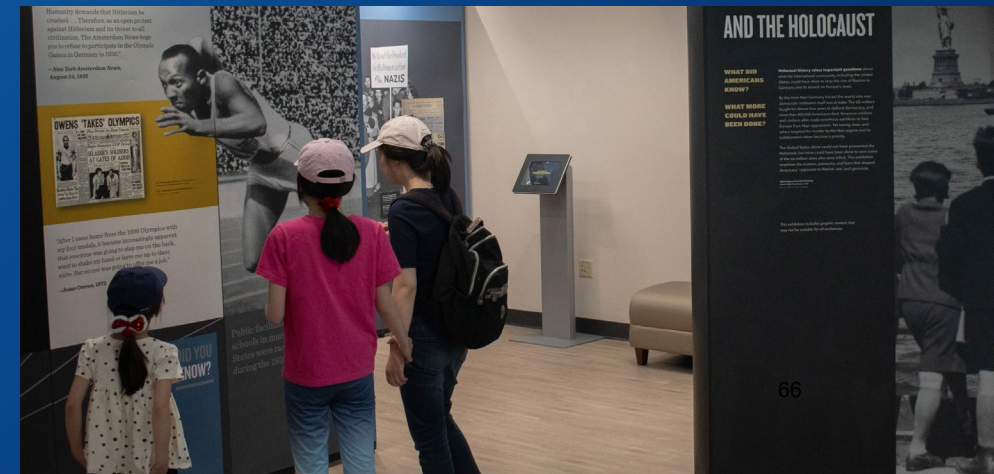
Learn more at [biasinsideus.si.edu](https://biasinsideus.si.edu)

The Bias Inside Us is organized by the Smithsonian Institution Traveling Exhibition Service. Major support is provided by The Otto Bremer Trust.

# AMERICANS AND THE HOLOCAUST

*July 8 – August 18, 2023*

- A Traveling Exhibition from the United States Holocaust Memorial Museum and the American Library Association
- Americans and the Holocaust Exhibit Curator Dr. Daniel Greene provided a tour
- 250 patrons attended reception and related events





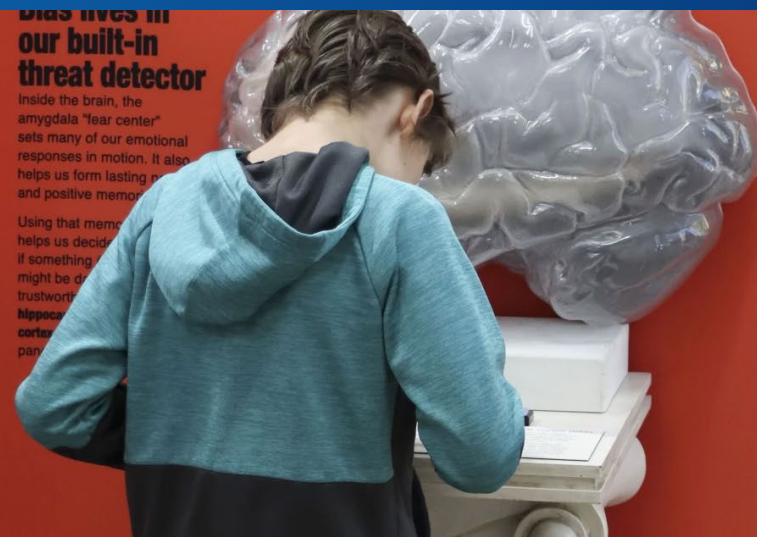
# SMITHSONIAN INSTITUTE TRAVELING EXHIBITION SERVICE PRESENTS THE BIAS INSIDE US

*February 10 – March 10, 2024*

- 1,600 patrons visited
- Roughly 375 patrons attended programs across all library branches and outreaches



**Uncheck it: Practice makes perfect**  
The more we use our biases, the deeper they are. Just as we can fortify our biases, we can also disrupt them: retrain our brains to see the world (and ourselves) differently.  
**It's an "us" there is no "them"**  
We grow from a deep-seated need to protect ourselves and our group. We feel safe as insiders ("us"). We feel like outsiders. What is normal, good, or bad may be different (for "them").  
**We tell ourselves stories about that help us justify why we must be this way.** Othering can have devastating results, like prejudice, discrimination, racism, sexism, homophobia, and Islamophobia.







- The History of Antisemitism
- Scientific Racism, Eugenics, and the Holocaust
- Americans and the Postwar Legacies of the Holocaust
- Jewish Mathematicians
- Resisting History to Mitigate Bias
- Claire Stanford Reading and Discussion of "Happy for You"
- What Should We Do About Biases?
- Unveiling Patriarchy





# WHAT'S NEW?

Baby Social: 1000 participants in a year!

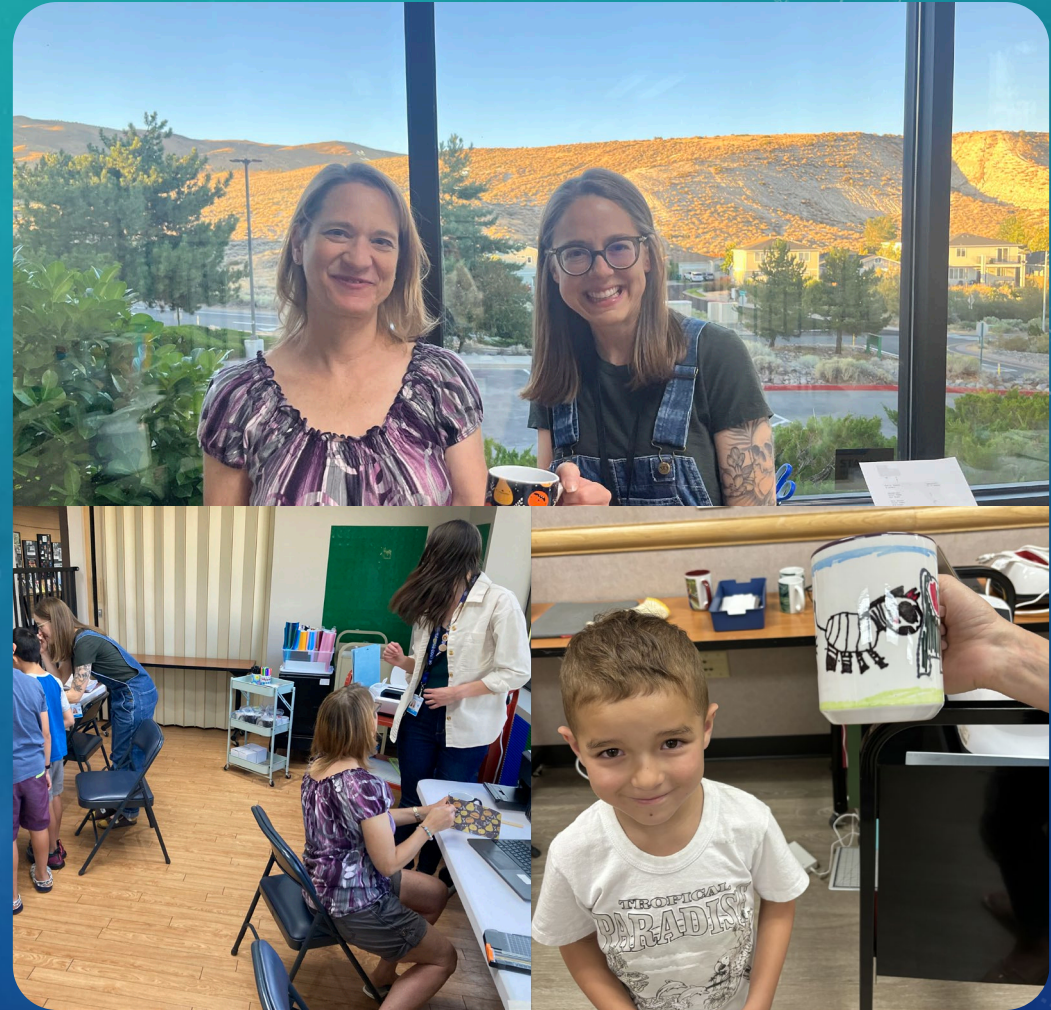
Make it Crafterwork: Open Studio

Pardon the Pawn  
Drawing Camps



# CRAFTERWORK GUIDED & OPEN STUDIO

- Sublimation Mugs
- Customized T-shirts and Bags
- Vinyl Stickers
- Greeting Cards
- Consistently full registrations, with patrons building skills and confidence with new Cricut crafting tools







# PARDON THE PAWN

600 participants of all ages since  
the start of the year



# DRAWING CAMPS

Adorable Mythical  
Creatures: 90 patrons





# HOLIDAY PROGRAMS

- Land of Candy:  
300 participants  
2 weeks of fun!
- Santa: 65  
excited patrons
- Gingerbread  
Houses: 52  
attendees





# SNAPSHOT: PROGRAMS BY THE NUMBERS

*Program numbers from May 2023-September 2024*

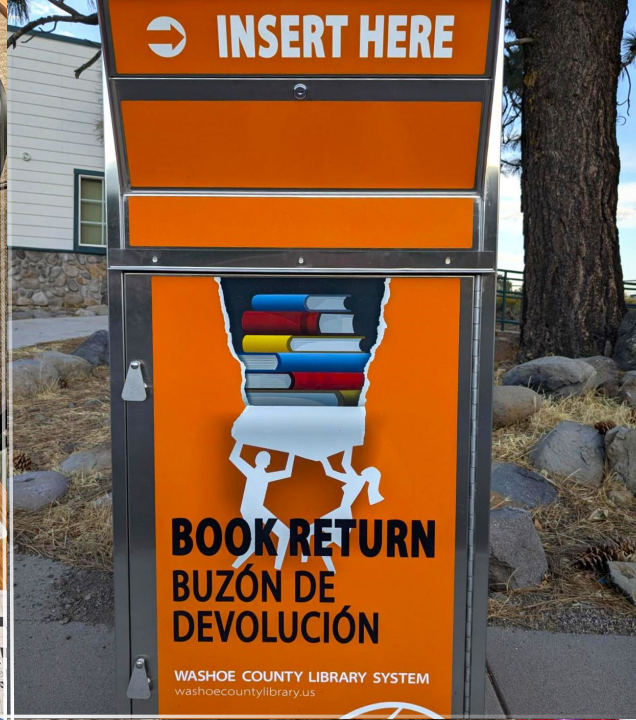
Story Times: 5,000+

Weekend Family Programs: 3,000+

STEAM Programs: 1,250+







# VERDI COMMUNITY LIBRARY & NATURE CENTER

Mini Maker: 850 participants  
since May 2023

Reading Week 2024: 230  
students visited





# OUTREACHES AND TOURS

*Outreach and tour numbers from May 2023-September 2024*

1,750 PEOPLE ENGAGED AND 550+ CARDS ISSUED

WASHOE COUNTY SCHOOL DISTRICT, THE DISCOVERY MUSEUM, OSHER LIFELONG LEARNING INSTITUTE



# GALLERY

Ruby Barrientos, *Trascendiendo Fronteras*

Artist honored by Senator Catherine Cortez Masto for their “bringing Salvadoran culture and heritage to Northern Nevada.”



Elaine Parks, *Fossils and Bones*

Now featured in *Deep Time: Sea Dragons of Nevada*, at the Nevada Museum of Art



Ashley Frost, *Plumage Glee*

Elaine Parks, *Growth*

April Gratrix, *Cairns: The Impermanence and Beauty of Stacking Rocks*





# SUMMER READING CHALLENGE

2023

110,335 minutes

OR

1,839 hours

OR

76.6 days of reading!

2024

110,509 minutes

OR

1,842 hours

OR

77 days of reading!







# EARLY VOTING

*New this year: Election Day Voting*

Presidential Preference Primary

**7 Days** of Early Voting (January 27-February 2)

Primary Election Day Voting: February 6

Primary Election

**14 Days** of Early Voting (May 25-June 7)

Primary Election Day Voting: June 11

**General Election**

**14 Days** of Early Voting (October 19-November 1)

General Election Day Voting: November 5





# NORTHWEST RENO LIBRARY OPEN FOR EVACUEES OF GOLD RANCH FIRE

*Sunday, August 11-Tuesday, August 13, 2024*



Overnight resources provided by the Red Cross.

Washoe County Regional Animal Services (WCRAS) on site for pets and small animals.

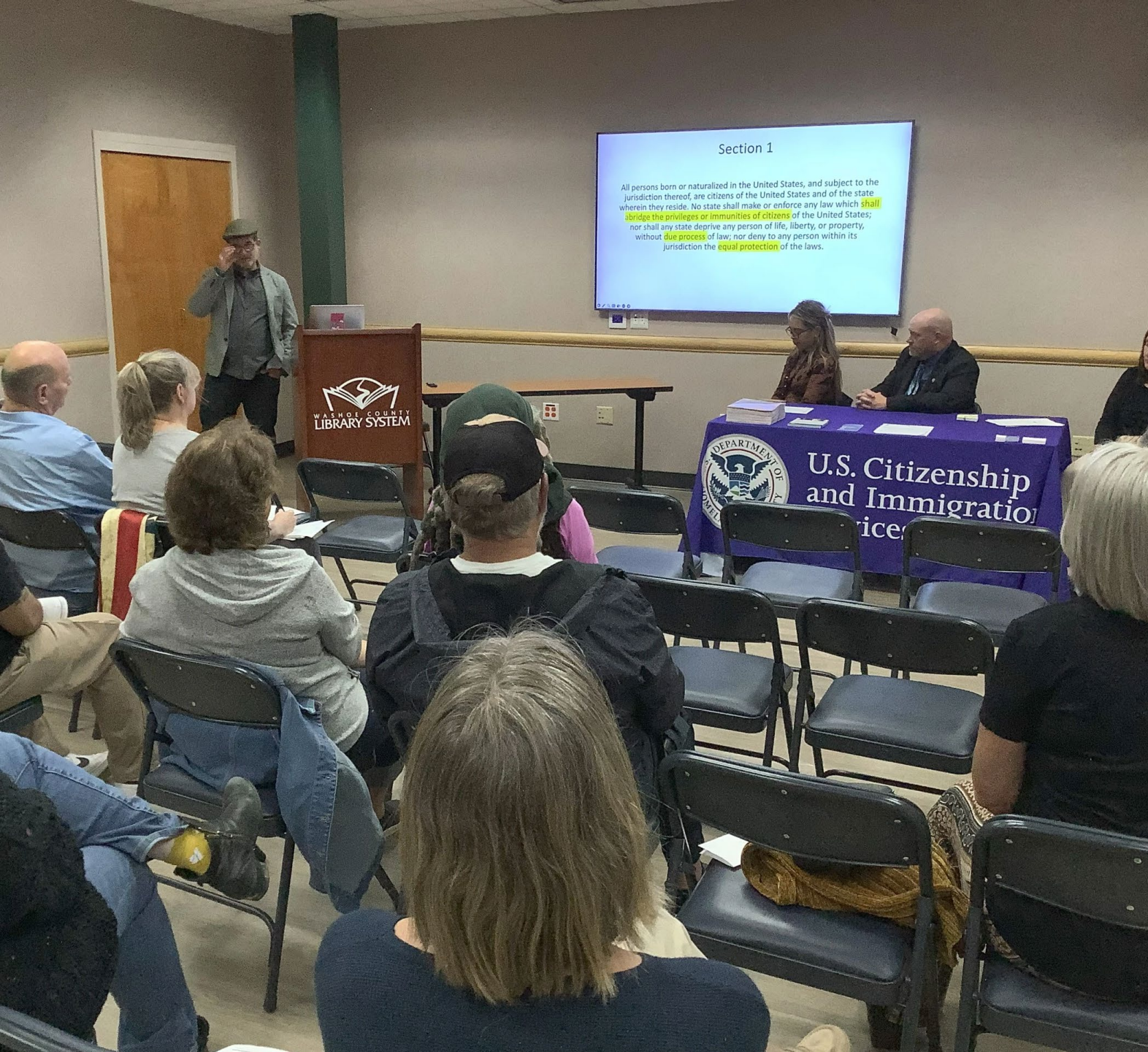
“We were evacuated and [...] now we are over here, we are in the library, and they said we can get a cot for tonight.”

“Our power is still out so I’m here back from work. I am in the library because there is no internet at home and also I can’t get our garage door to open.”



Pictures and quotes courtesy of photographer Kia Rastar and Our Town Reno





# CONSTITUTION DAY AND CITIZENSHIP DAY

*September 17, 2024*

- Dr. Marquis, History Department, University of Nevada, Reno
- Officers Hampton, Hernandez, and Stewart from United States Citizenship and Immigration Services
- Eduardo Garcia, Northern Nevada Literacy Council



# UPCOMING HIGHLIGHTS



Local Author Talk: Dave Maass  
Saturday, November 16, 2 pm



**Dave Maass  
& Patrick Lay**

Based on the suppressed 1943 opera  
by Peter Kien and Viktor Ullmann



Ashley Gottlieb: *Waterways*  
Opens Saturday, November 16



# BIRD-SAFE WINDOW VINYL

- More than 25 birds killed last year
- No collisions or deaths on windows that have vinyl applied
- Hoping for more funding to extend application to other problem windows











# MARKETING AND COMMUNICATIONS TEAM (MARCOM) REPORT

WASHOE COUNTY LIBRARY  
BOARD OF TRUSTEES  
OCTOBER 16, 2024





# MarCom is System-wide

## Current Members

- ◆ Admin - Jamie, Brad, John, Tim
- ◆ Downtown Reno - Ashley, Marie
- ◆ Incline Village - Amanda, Russell
- ◆ North Valleys - Carly, Tati
- ◆ Northwest Reno - Jessica, Morgan
- ◆ Sierra View - Laurie, Samantha
- ◆ South Valleys - Juliana, Jen
- ◆ Spanish Springs - Aurora, Jana
- ◆ Sparks - Hoops, Jacqueline, Kerry

## Introducing Brad!

Marketing and Communications  
Library Assistant

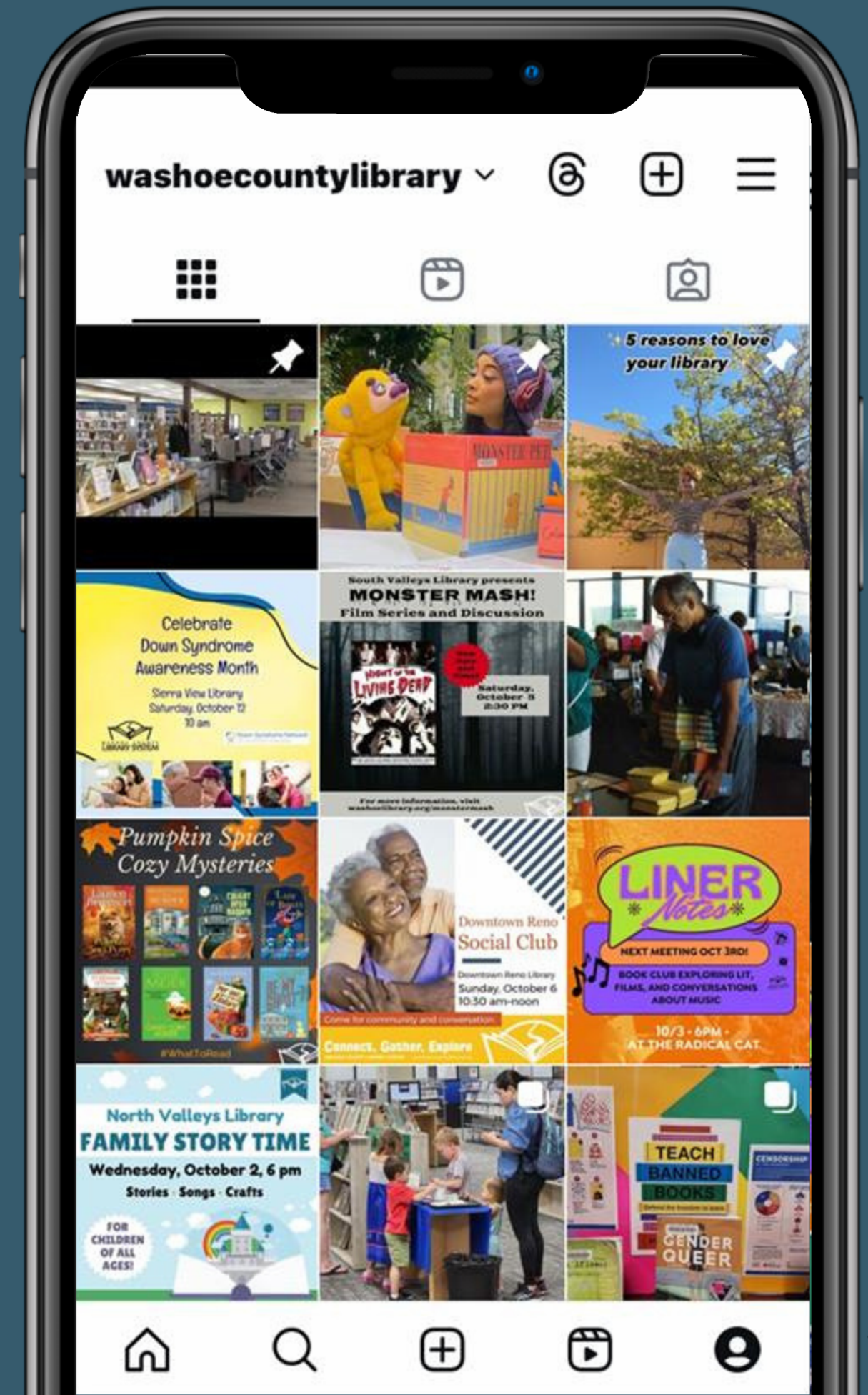




# MarCom Duties

## What does the team do?

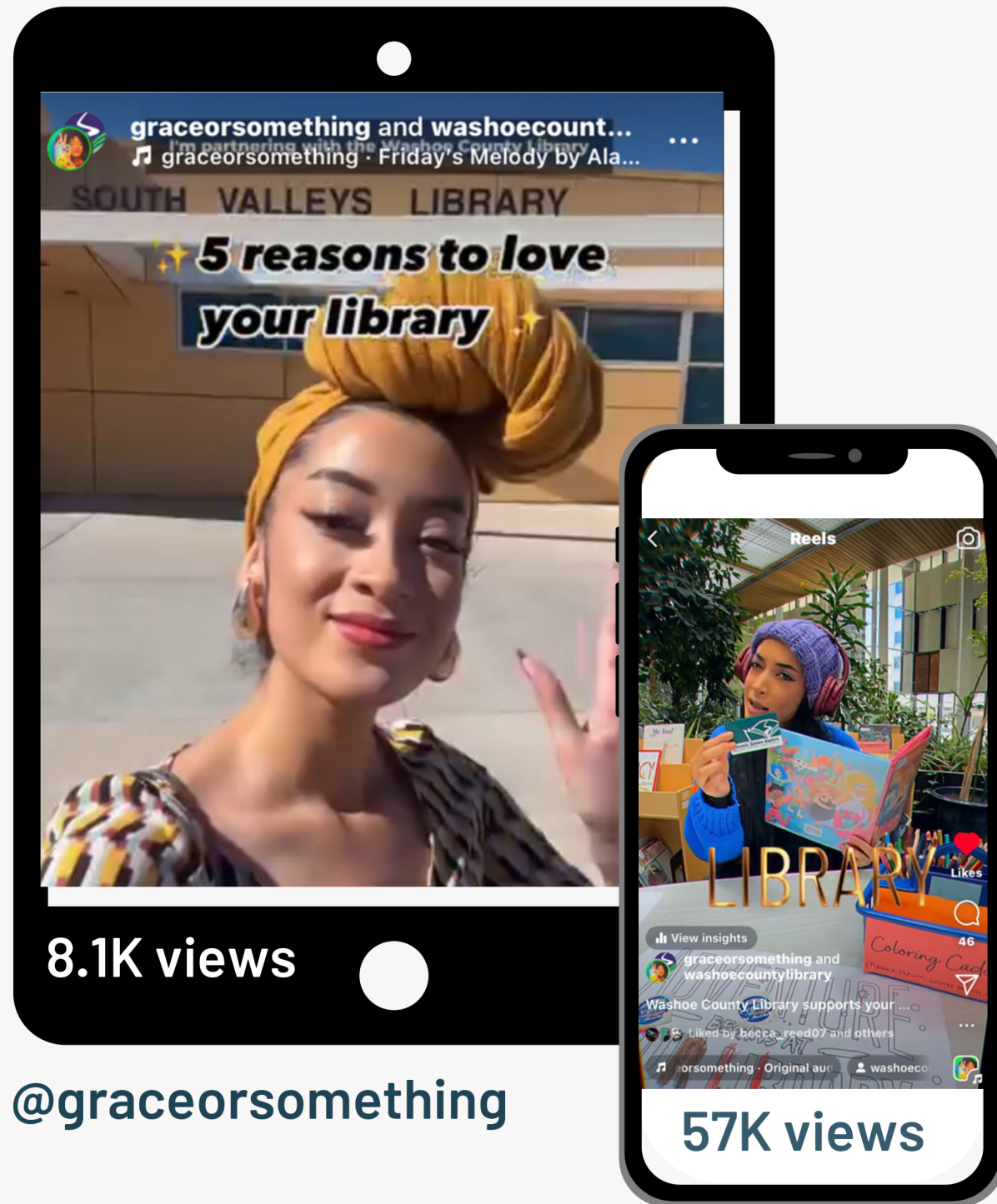
- Library signage
- Event marketing
- Social media
- Video production and post-production
- Media reach
- Explorer quarterly events & resources guide
- System graphics, branding, and marketing





# Current Projects

- Media exposure and partnerships
  - Grace Hayes
  - This is Reno
  - PBSReno
  - KOL08 Book Club and Library Update
- Facebook ads
  - Summer Reading Challenge
  - Library on the Go bookmobile promo
- FY 2023-2024 Stats
  - Social media reach: 489,411
  - Newsletter: 332,098 opens and 20,695 link clicks





# Explorer

Promoting library events  
& resources year round

Incline Village – Russell

Northwest Reno – Jessica

Sierra View – Laurie

South Valleys – Teree

Sparks – Hoops

Internet Services – Tim

Project Management – Brad, Jamie

## Meet a Librarian! Debi Stears

### What's your role at the library?

I'm collection development manager. My job is to curate a collection of materials to appeal to the wide interests and needs of our community. Readers I lead a department of fabulous people who make this happen. Readers around Washoe County are similar to readers across the country, with the exception that our readers love Westerns more than the rest of the country. But about 84% of what we purchase follows national trends. For the other 16%, we directly listen to our community. Rather than us telling them what they should be reading, we want to hear what they're looking for. Any time you search in the catalog, at the bottom of the search screen is a box that says, "Didn't find what you're looking for? Let us know." If we anticipate that it's more than just one person who might enjoy checking this book out, we purchase it.

### What's the most surprising thing about your job?

The most surprising thing is the insanely high cost of ebooks and downloadable audio that publishers charge libraries. Publishers are really fighting libraries, and they set the rules, and so they limit. We can only check out one copy of their ebook to one person at a time. We're often seeing prices of \$65, sometimes \$100, per ebook. Publishers in recent years have decided, "Well, you know, those physical books you buy and put on your shelves and check out again and again, they get lost, they get worn out. That doesn't happen with ebooks, so we're going to artificially make them wear out." So those licenses only give us access for two years, and if we want to have it in our collection still, we need to repurchase it. That's the dirty secret of the publishing world. It's super affordable for us to provide print books, so if you're frustrated with how long the wait list is for a downloadable audio or for an ebook, come to the library and get on the hold list for the physical book, because you can get it faster.

### Tell us about Banned Books Week.

It's a week to celebrate both the diversity of our community and that diversity represented in our collection. Our goal in building the collection is that anybody who comes into the library can find themselves reflected in our collection, but also if they're looking to discover something new in the world, there's that opportunity. Books can be a window or a mirror. A book can mirror back your own experience, or it can be a window out into a world unknown to you. There are users in the library who hide books, who don't want people to discover certain titles, and we keep a list of those titles. Last year we had a branch that did a display of "What are your neighbors hiding from you?" and showcased books that they had found hidden in odd places. We're also finding materials that have been defaced and have hate speech written inside. We're chronicling it all. When you look at the list as a whole, you see that books dealing with African Americans, Jewish people, Latino immigrants, and LGBTQIA+ are almost exclusively targeted. Banned Books Week celebrates that we protect your right to read, even books some people don't think you should read.



### What happens when someone challenges a book?

Until this last year, once or twice a year, somebody would check out a book and be surprised that it was in our collection, and would reach out to me, and we'd have a conversation about that. We talk about the formal challenge process that they're entitled to do, but most of the time people just prefer to have that two-way conversation. "How do you decide what to have in the library?" Whether it's a casual conversation or a formal challenge, that process is me reading that work in its entirety, looking at professional reviews of the work, how many other libraries have it, the library it's housed in. Part of our collection development is to classify materials for the audience for whom they think it's a book written for young adults.

**Banned Books Week celebrates that we protect your right to read, even books some people don't think you should read.**

Debi Stears  
Washoe County Library  
Collection Development Manager

THIS LIBRARY PARTICIPATES IN  
**BANNED BOOKS WEEK**  
SEPT. 22-28, 2024

Debi Stears will discuss Censorship and Book Challenges on Wednesday, September 4, at 5:30 pm, at the Northwest Reno Library, and on Wednesday, September 18, at 2 pm, at the Incline Village Library.

Visit a Banned Books Week display at Washoe County Library locations September 22-28. For more information, visit [ala.org/bbooks](http://ala.org/bbooks).



**Library NEWS**  
**Library NEWS**  
**Library NEWS**

**This November, Washoe County residents will have an opportunity to ensure the future of Washoe County libraries**

This fall, voters will decide whether to extend a county allocation dedicated to constructing, improving, maintaining, and operating the Washoe County Library System. On June 18, the Board of County Commissioners approved the "Renew Washoe Libraries Resolution," authorizing a question regarding extending the allocation to appear on this year's General Election ballot. This is a continuation of an existing tax override. It does not raise or lower taxes. It tells Washoe County to give a percentage of taxes already collected directly to the Washoe County Library System.

In 1994, Library Director Martha Gould had the vision to enhance the Washoe County Library System by developing a tax override supporting library improvements. This initiative directed the county to give the library system two cents from every \$100 in assessed property value in the county. With these funds, the library system planted the seeds of growth for the next 30 years.

The fund helped build the Northwest Reno, South Valleys, Incline Village, and Spanish Springs libraries. It enabled the library system to weather the Great Recession and other economic downturns. More recently, it funded renovations at the North Valleys, Downtown Reno, Northwest Reno, Sparks, and Sierra View libraries.

Now, 30 years later, this allocation is set to expire. If Washoe County had not passed the initiative in 1994, many of the beautiful, beloved libraries in our community would not exist. A renewal of the allocation will ensure that the library system can continue to serve the community for another 30 years.



In 1993, Martha Gould cut the ribbon at the North Valleys Library.

Washoe County Library

# EXPLORER

September – November 2024



Fall Events  
& Resources



# Follow us on social media!



@washoecountylibrary



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@WashoeLibrary



@washoecountylibrary

